



Look Inside!

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We're All In This Together



J. Roger Morton
President and General Manager

It is important that employee motivation is given the attention that it deserves in all organizations. This is as true for a bus company as for a sports team. Successful companies keep as much concern for measures that boost morale as they do monitoring financial or budget performance. In fact, companies with high employee morale outperform other companies. And in Hawaii, morale and Aloha are considered one in the same.

Research in other organizations has found that poor communications are often associated with poor morale. A lack of open and frank communications causes things to build up and for rumors to fly. A bus company is particularly susceptible to this kind of thinking because of the inherent nature of the job. Often, bus/van operators can get to know their customers more than their supervisors.

Now I've heard from many employees what a great company OTS is and how working here has literally changed people's lives for the better. But recently, I've had a few employees tell me that they think morale has gone down over the past few years. And while this is not a new subject, I've become a little concerned that it keeps coming up. The reasons are many--some personal, some policy driven, some working conditions, etc. Whatever the case may be, some employees are just not happy.

We all have a responsibility in keeping the morale high, myself included. The executive level managers have to set the positive tone and expectations. The managers and supervisors need to engage our employees and to keep open lines of communication going both ways. And we need to especially listen when many employees are saying the same things over and over again. I expect all of our management to treat their employees with

Continued on page 3.

Operators of The Quarters



Operators Dean Rodrigues (left) and Wayne Kawamura (right) share the spotlight. Read more about them on page 10.

Transit Transfers

Cherelle Aniban, Paratransit Dispatcher, was promoted on 5/1/2015. Ms. Aniban was previously a Paratransit Reservationist and has been with OTS, Inc., since 2/11/2013.



Anbernadette Culannay, Paratransit Dispatcher, was promoted on 7/17/2015. Ms. Culannay was previously a Paratransit Reservationist and has been with OTS, Inc., since 11/5/2014.



Bradley Lamug, Paratransit Mechanic, was promoted on 5/11/2015. Mr. Lamug was previously a Paratransit Fueler Cleaner and has been with OTS, Inc., since 6/26/2014.



Raynalyn Dayton, Paratransit Lead Reservationist, was promoted on 7/28/2015. Ms. Dayton was previously a Paratransit Reservationist and has been with OTS, Inc., since 1/2/2014.



Brian Lowery, Asst. Supt., Maintenance Pearl City Division, was promoted on 5/16/2015. Mr. Lowery was previously a HEM – Electrician and has been with OTS, Inc., since 10/16/2007.



Kyly Antonio, Paratransit Lead Reservationist, was promoted on 8/17/2015. Ms. Antonio was previously a Paratransit Reservationist and has been with OTS, Inc., since 12/1/2014.



Dacha Nahinu, Secretary II, was promoted on 5/16/2015. Ms. Nahinu was previously a Confidential Clerk I and has been with OTS, Inc., since 9/27/1999.



Tracie Coelho, Senior Director of Paratransit Services, was promoted on 9/1/2015. Ms. Coelho was previously Field Operations Manager and has been with OTS, Inc., since 10/1/1994.



Brandon Nakahara, Paratransit Lead Tradesperson, was promoted on 6/23/2015. Mr. Nakahara was previously a Paratransit Lead Facility Worker and has been with OTS, Inc., since 8/12/2002.



Eric Tamayose, HEM - Tire Repair, was promoted on 9/16/2015. Mr. Tamayose was previously a Mechanic Helper and has been with OTS, Inc., since 9/20/2004.



Tamara Addison, Human Resources Generalist, was promoted on 6/24/2015. Ms. Addison was previously a Personnel Specialist and has been with OTS, Inc., since 4/5/2004.



Bobby Wallace, Acting Asst. Supt. of Maintenance – Kalihi, was promoted on 9/16/2015. Mr. Wallace was previously a HEM – Major Repair and has been with OTS, Inc., since 11/17/2008.



John Donovan, Field Operations Manager, was promoted on 10/1/2015. Mr. Donovan was previously an Assistant Field Operations Manager and has been with OTS, Inc., since 3/17/2001.



Michael Cheung, Systems Engineer II, was promoted on 11/1/2015. Mr. Cheung was previously a Systems Engineer I, and has been with OTS, Inc., since 12/16/14.



Jace Faufata, Assistant Chief Storekeeper, was promoted on 10/1/2015. Mr. Faufata was previously a Storekeeper I and has been with OTS, Inc., since 12/28/2009.



Joshua Harding, Systems Engineer II, was promoted on 11/1/2015. Mr. Harding was previously a Systems Engineer I and has been with OTS, Inc., since 2/11/2013.



Gary Nishioka, Director of Purchasing & Materials Management, was promoted on 10/1/2015. Mr. Nishioka was previously Purchasing Manager and has been with OTS, Inc., since 10/2/2006.



Lai Lamb, Software Engineer II, was promoted on 11/1/2015. Mr. Lamb was previously a Software Engineer I and has been with OTS, Inc., since 2/18/2014.



Craig Arata, Assistant Materials Manager, was promoted on 10/16/2015. Mr. Arata was previously an Assistant Chief Storekeeper and has been with OTS, Inc., since 11/15/1995.



Junko Shimokawa, Dispatcher, was promoted on 11/1/2015. Ms. Shimokawa was previously a Bus Operator and has been with OTS, Inc., since 1/24/2004.



Sean-Bennette Paio, Assistant Field Operations Manager, was promoted on 10/16/2015. Mr. Paio was previously a Road Supervisor and has been with OTS, Inc., since 12/23/2000.



Neil Takahashi, Systems Engineer II, was promoted on 11/1/2015. Mr. Takahashi was previously a Systems Engineer I and has been with OTS, Inc., since 8/16/2010.



Homer Nagaki, Lead Mechanic, was promoted on 10/20/2015. Mr. Nagaki was previously a HEM – Quality Assurance and has been with OTS, Inc., since 6/13/1989.



Retiree Corner

Eric Okouchi,
Service Attendant,
retired on 4/1/2015.
Mr. Okouchi had
35 years of service.



Clyde Kimura,
Service Attendant,
retired on 4/1/2015.
Mr. Kimura had
22 years of service.



Rupert Kealoha,
Bus Operator,
retired on 6/1/2015.
Mr. Kealoha had
39 years of service.



Samuel Kihewa,
Bus Operator,
retired on 4/1/2015.
Mr. Kihewa had
39 years of service.



Raymond Perreira,
Paratransit Operator,
retired on 4/1/2015.
Mr. Perreira had
19 years of service.



Robert Racoma,
Bus Operator,
retired on 6/1/2015.
Mr. Racoma had
23 years of service.



Gladys Wai,
Bus Operator,
retired on 4/1/2015.
Ms. Wai had
39 years of service.



Barbara Seleni,
Paratransit Operator,
retired on 4/1/2015.
Ms. Seleni had
16 years of service.



Benjamin Chun,
Lead Mechanic,
retired on 6/17/2015.
Mr. Chun had
26 years of service.



Aileen Black,
Central Radio Controller,
retired on 4/1/2015.
Ms. Black had
39 years of service.



Galan Yamaguchi,
Bus Operator,
retired on 5/1/2015.
Mr. Yamaguchi had
23 years of service.



George Hew Len,
Bus Operator,
retired on 7/1/2015.
Mr. Hew Len had
41 years of service.



David Verret,
Bus Operator,
retired on 4/1/2015.
Mr. Verret had
26 years of service.



Norman Kanada,
Facilities Engineer,
retired on 5/1/2015.
Mr. Kanada had
25 years of service.



William Taguado,
Bus Operator,
retired on 7/1/2015.
Mr. Taguado had
40 years of service.



Patrick Olim,
Bus Operator,
retired on 4/1/2015.
Mr. Olim had
24 years of service.



Keith Tamayoshi,
Counting Room
Supervisor,
retired on 5/1/2015.
Mr. Tamayoshi had
37 years of service.



Susan Peters,
Bus Operator,
retired on 7/17/2015.
Ms. Peters had
25 years of service.



Melvin Okita,
Bus Operator,
retired on 4/1/2015.
Mr. Okita had
23 years of service.



Stanley Torricer,
Asst. Superintendent,
Maint - Kalihi Division,
retired on 5/1/2015.
Mr. Torricer had
32 years of service.



Catherine Aldueso,
Bus Operator,
retired on 7/31/2015.
Ms. Aldueso had
26 years of service.



Roman Villanueva,
Paratransit Operator,
retired on 4/1/2015.
Mr. Villanueva had
23 years of service.



Eugene Teves,
Manager, Facilities
& Plant Maintenance,
retired on 5/1/2015.
Mr. Teves had
31 years of service.



Albert Gaea,
Bus Operator,
retired on 8/1/2015.
Mr. Gaea had
30 years of service.



Gary Konno,
HEM – Body Shop,
retired on 8/1/2015.
Mr. Konno had
28 years of service.



Elmer Duldulao,
Journeyman Trades,
retired on 8/1/2015.
Mr. Duldulao had
13 years of service.



Wayne Paakaula,
Paratransit Operator,
retired on 8/1/2015.
Mr. Paakaula had
23 years of service.



Susan Wong,
Asst. Corporate
Secretary,
retired on 9/1/2015.
Ms. Wong had
41 years of service.



Florence Mitsumura,
Bus Operator,
retired on 9/1/2015.
Ms. Mitsumura had
31 years of service.



Henry Ulii,
Bus Operator,
retired on 9/16/2015.
Mr. Ulii had
18 years of service.



David Aiana,
Maintenance Foreman,
retired on 10/1/2015.
Mr. Aiana had
41 years of service.



Lene Manutai,
Bus Operator,
retired on 11/1/2015.
Mr. Manutai had
21 years of service.



Samuel Long,
Bus Operator,
retired on 11/1/2015.
Mr. Long had
35 years of service.



We're All In This Together

Continued from cover

respect and to make our business decisions only after carefully considering the impact on the employees.

At the same time, I also expect that all employees will follow the rules and consider the impact of their actions on our customers as well as their own personal professional future. We can't make everyone happy. Happiness comes from each individual's perspective. If everyone had the willingness to do the right thing, bring the right attitude and perspective, we would all be in better spirits.

OTS is a workplace, and we will never have a stress-free work environment. That's the nature of work. But together, with mutual respect, by doing the right things and communicating with each other, we can make the workplace as good as it can be.

2015 Halloween Cosplay



Bus Operator Class 200 Graduated May 29, 2015



Photo above (left to right): Bottom Row: **Bronson Rivera, Benjamin Acosta, Carey Hooke, Cherrie Ancheta, Guy Ebalei, Joseph Kimura.** Top Row: **Dominic Bardenas, Christopher Lozano, Tomohiro Koga, Bunche Lemau, Christopher Gomes, Vincent Gressi.**

Bus Operator Class 201 Graduated August 20, 2015



Photo above (left to right): Bottom Row: **Kealoha Piianaia, James Aiona, Bruce Loli, Coleen Hiona, Ashlyn Puni-Mau, Chad Ammasi.** Top Row: **Jacob Siazon, Peneueta Ofagalilo, Daria Hernandez, Marylyn Sugioka, Joseph Lewi, Tony Cruz.**

Bus Operator Class 202 Graduated November 13, 2015



Photo left (left to right): Bottom Row: **William Thompson, Charles Kaalekahi, Francesco Franciosi, Jhony Pagala, Elijah Matautia.** Middle Row: **Elmer German, James Malta, April Kaawa, Donnell Akaka, Myron Richardson, Michael Domingo, Peter Lee.** Top Row: **Alexander Zarriello, Rex Behic, Kaimanaonalani Makekau, Charles Jimenez, Lei-Ann Mauga, Louise Silva.**

White Cane Walk • October 16, 2015



Photo above (left to right): **Richard Mole, Brandie Toguchi, Michelle Kennedy, Roger Morton, Tracie Coelho, Angela Lo, Ralph Faufata, Ross Narikiyo, Scott Sasaki.**



Photo above: **The OTS gang walking in support of the white cane which empowers blind and visually impaired people with independence, freedom, and confidence.**

New OTS 'Ohana

Employee	Title	Date of Hire	Employee	Title	Date of Hire
OCARIZA, JOSHUA	Paratransit Fueler/Cleaner	04/01/15	CRUZ, TONY	Bus Operator	08/21/15
PASCUA, JASON	HEM – Brake Shop	05/04/15	HIONA, COLEEN	Bus Operator	08/21/15
ADAMS, TODD	Paratransit Operator	05/16/15	LEWI, JOSEPH	Bus Operator	08/21/15
EVES, IORUTA	Paratransit Operator	05/16/15			
FAUMUINA, PENELOPE	Paratransit Operator	05/16/15	LOLI, BRUCE	Bus Operator	08/21/15
FIAAVAE, MASELINO	Paratransit Operator	05/16/15	OFAGALILO, PENEUETA	Bus Operator	08/21/15
HOWELL, DARRIN	Paratransit Operator	05/16/15	PEKELO HERNANDEZ, DARIA ANN	Bus Operator	08/21/15
JACKSON, MICHAEL	Paratransit Operator	05/16/15	PIIANAIA, KEALOHA	Bus Operator	08/21/15
LUDWIG, MARK	Paratransit Operator	05/16/15	PUNI – MAU, ASHLYN	Bus Operator	08/21/15
MAIAVA, APISALOMA	Paratransit Operator	05/16/15	SIAZON, JACOB	Bus Operator	08/21/15
MONJE, NATHAN	Paratransit Operator	05/16/15	SUGIOKA, MARYLYN	Bus Operator	08/21/15
NAKAMURA, MELISSA	Paratransit Operator	05/16/15	TOMISATO, CHERYL	Temporary Paratransit Entry Administrative Clerk	08/24/15
ALAPAI, MICHAEL	Journeyman Trades	05/20/15			
ANCHETA, CHERRIE	Bus Operator	05/30/15	LEONG, MICHAEL	Paratransit Fueler/Cleaner	08/31/15
BARDENAS, DOMINIC	Bus Operator	05/30/15	SARONO, EVETTE	Accounting Supervisor, Paratransit Svcs	09/01/15
EBALEI, GUY	Bus Operator	05/30/15			
GOMES, CHRISTOPHER	Bus Operator	05/30/15	ARAKAKI, EVERETT	Paratransit Operator	09/12/15
HOOKE, CAREY	Bus Operator	05/30/15	CRUZ, GENEROZO	Paratransit Operator	09/12/15
KIMURA, JOSEPH	Bus Operator	05/30/15	FLETCHER, JOHN	Paratransit Operator	09/12/15
LEMAU, BUNCHE	Bus Operator	05/30/15	KEAMO, GAYLEEN	Paratransit Operator	09/12/15
LOZANO, CHRISTOPHER	Bus Operator	05/30/15	KIM, VERNON	Paratransit Operator	09/12/15
RIVERA, BRONSON	Bus Operator	05/30/15	MALIHAN, MANUEL	Paratransit Operator	09/12/15
RIVERA ACOSTA, BENJAMIN	Bus Operator	05/30/15	PRATT, EVAN	Paratransit Operator	09/12/15
MOTOKI, MICHAEL	Technology & Planning Analyst	06/01/15	STRONG, MEREDITH	Paratransit Operator	09/12/15
LORANCE, KRISTINE	Service Attendant	06/08/15	VAIESE, ALIKA	Paratransit Operator	09/12/15
BORGES, RACHEL	Paratransit Operator	06/20/15	VINOYA, JABIN	Paratransit Operator	09/12/15
HOOKANO, KAWEHIONALANI	Paratransit Operator	06/20/15	VITALE, LAEL LYNN	Paratransit Operator	09/12/15
ITOKAZU, KIPLING	Paratransit Operator	06/20/15	RICHEL, KEVIN	Temporary Paratransit Reservationist	09/14/15
KAUANUI, DEPHANIE	Paratransit Operator	06/20/15			
MCINNIS, PHILLIPP	Paratransit Operator	06/20/15	OLANDY, JOHN	Entry Counting Room Clerk	09/16/15
PARKER, DENNIS	Paratransit Operator	06/20/15	MARUMOTO, SONIA	Secretary I	09/16/15
SIONE, CHRISTINA	Paratransit Operator	06/20/15	DAVIS, LOKE	Temporary Paratransit Reservationist	09/28/15
TUMAMAQ, RODERICK	Paratransit Operator	06/20/15			
UGAITAFA, DATTON	Paratransit Operator	06/20/15	TOWNSEND, CHARLOTTE	Vice President, Paratransit Services	10/01/15
WORTHINGTON, JOHN	Paratransit Operator	06/20/15			
LLAMIDO, ARTHUR	HEM – Running Repair	07/06/15			
RAMOS, JEFFREY	Paratransit Mechanic	07/13/15	KALIMA, DAVID	HEM – Running Repair	10/02/15
MORALES, IRMA	Temporary Paratransit Reservationist	07/14/15	KALIMA, JOSEPH	Service Attendant	10/02/15
			SAITO, DERRICK	Paratransit Storeroom Clerk I	10/06/15
AUYOUNG, TAYLOR	Personnel Specialist	07/16/15	PENEKU, KELLETT	Paratransit Fueler/Cleaner	10/12/15
KOLOWENA, CHEYENE	Temporary Paratransit Reservationist	07/20/15	MARTIN, RAFAEL	Paratransit Mechanic	10/19/15
			HYDE, KORDELL	Temporary HEM – Air Condition	11/09/15
PADILLA, ANGELICA	Paratransit Dispatcher	07/20/15	AKAKA, DONNELL	Bus Operator	11/14/15
PANG VERDUGO, CHRISTINE	Transportation Clerk Coordinator	07/20/15	BEHIC, REX	Bus Operator	11/14/15
			DOMINGO, MICHAEL	Bus Operator	11/14/15
MANTANONA, LOGAN	Paratransit Fueler/Cleaner	07/29/15	FRANCIOSI, FRANCESCO	Bus Operator	11/14/15
KAOHI, RONALD	HEM – Body Shop	08/03/15	GERMAN, ELMER	Bus Operator	11/14/15
RAMIREZ, MARLON	HEM – Electrician	08/03/15	JIMENEZ, CHARLES	Bus Operator	11/14/15
BIETE, JAMIE	Temporary Paratransit Reservationist	08/04/15	KAALEKAHI, CHARLES	Bus Operator	11/14/15
			KAAWA, APRIL	Bus Operator	11/14/15
MATSUKADO, LEANN	Temporary Paratransit Reservationist	08/04/15	LEE, PETER	Bus Operator	11/14/15
			MAKEKAU, KAIMANAONALANI	Bus Operator	11/14/15
LOPEZ, ROSALIE	Temporary Paratransit Entry Administrative Clerk	08/05/15	MALTA, JAMES	Bus Operator	11/14/15
			MATAUTIA, ELIJAH	Bus Operator	11/14/15
TOKIO, LAUOLEFISO	Temporary Paratransit Fueler/Cleaner	08/07/15	MAUGA, LEI – ANN	Bus Operator	11/14/15
			PAGALA, JHONY	Bus Operator	11/14/15
GADIANO, DARWIN	Paratransit Mechanic	08/10/15	RICHARDSON, MYRON	Bus Operator	11/14/15
MUSE, JUSTIN	Temporary Paratransit Fueler/Cleaner	08/11/15	SILVA, LOUISE	Bus Operator	11/14/15
			THOMPSON, WILLIAM	Bus Operator	11/14/15
ESTEBAN, NOMIELYN	Entry Purchasing Clerk	08/19/15	ZARRIELLO, ALEXANDER	Bus Operator	11/14/15
AIONA, JAMES	Bus Operator	08/21/15	NAKAMATSU, WILLIAM	Purchasing Manager	11/16/15
AMMASI, CHAD	Bus Operator	08/21/15			

2015 OTS TheBus, Maintenance, & TheHandi-Van Rodeo

A BIG MAHALO to all of the participants, volunteers, and everyone that came out to support the OTS Rodeo. CONGRATULATIONS TO ALL THE WINNERS!

TheBus Rodeo Winners (possible score of 375)

1st Place ALIPATE TAUALUPE (Score: 373)

2nd Place JIMMY SCOTT (Score: 317)

3rd Place DERWIN YAMAGUCHI (Score: 310)

TheHandi-Van Rodeo Winners (possible score of 425)

1st Place FAAPALE SIPILI (Score: 300)

2nd Place DAVID DIEUDONNE (Score: 279)

3rd Place LADRAKEUS MARTIN (Score: 278)

Maintenance Rodeo Winners (possible score of 1,500)

1st Place DAVID KAYA, CONSTANTINE BENEMERITO, RONALD DOMENDEN (Score: 1,446)

2nd Place LONN NAKATA, MICHAEL SUGIMOTO, RICHARD TAKEUCHI (Score: 1,338)

3rd Place RANDALL IGE, KEITH YANAGI, ROGELIO EUGENIO (Score: 1,209)



2015 HOLIDAY BASH

Kalihi - Palama Facility



Pearl City Facility



2015 Paratransit Holiday Bash



Operator of the Quarter

Dean Rodrigues, Summer Operator of the Quarter!

Three words that come to my mind when describing my employment with OTS:

1. Fortunate
2. Humbled
3. Thankful

I am fortunate for the chance and opportunity OTS provides. The job is very steady, has good benefits, and pays very well.

I am humbled as a public transportation driver to provide services to the elderly,

those with disabilities, and the general public. Some people have situations that are much harder and difficult than mine, and I am humbled.

I am thankful for the comfortable life that OTS provides. I am able to provide a secure home, send my daughter to a good school, and pay all the bills that come with the tasks.

My outlook is to do a good job, take one day at a time, and treat each person on my run with care and safety.



Photo Above: **Summer Operator of the Quarter Dean Rodrigues.**

Wayne Kawamura, Fall Operator of the Quarter!

Operator of the Quarter (Fall), Wayne Kawamura, waited a year after applying at OTS to get that phone call from the Human Resources office.

His new adventure becoming a bus operator was so different than his previous job of twenty years as a manager of a national food chain, but Wayne was up for the challenge.

On December 7, 2002, Wayne graduated from Operator Class 155, along with Eugene Kim, Sang Choe, Stacey Melemai, Blake Gushikuma, and Chris Cabasag.

Wayne loves his job because the pay is good and benefits are awesome, plus he likes split shifts. He now has two time outs on the Route

Nos. 9 and 82, and a 3-1/2 hour break, leaving him time to do other things in between.

Wayne resides in Makiki with his girlfriend and 20-year-old son Brandon. In his spare time Wayne likes to run three times a week.

Wayne wanted to share a few tips:

1. Driving safely is the main thing. The longer you drive, the smarter you'll be on the road.
2. You're the "captain of the ship," so be in charge of your bus.
3. Don't take things personally.

"I am proud and honored to work with all of you at OTS."



Photo Above:
**Fall Operator of the Quarter
Wayne Kawamura.**

Bus Operators Of The Month

KALIHI DIVISION

May 2015

Brian Nakagawa

June 2015

Maury Montez

July 2015

Blake Gushikuma

August 2015

Ronald Kiyota

September 2015

Wayne Kawamura

October 2015

Aaron Zoller

November 2015

Faigata Faaituala

December 2015

Antonio Villanueva III

PEARL CITY DIVISION

May 2015

Dean Rodrigues

June 2015

Saundradine Kealoha

July 2015

Raul Delgado

August 2015

Ralph Aviles

September 2015

Kealani Pedro

October 2015

Joel Colotario

November 2015

Justin Respicio

December 2015

Senia Gurr

Operator Safety Awards

April 2015

Adam Lalau

Years

23

Alan Lalau

20

David Paakaula

29

Pamela Self

35

Robert Shinsato

21

George Wong

26

May 2015

Jason Hoshida

Years

24

June 2015

Tony Medina

Years

20

Derwin Yamaguchi

34

July 2015

Filemon Godoy, Jr.

Years

23

Clifford Helepololei

20

David Kasaoka

41

John Keanini

20

Usala Mauga

24

William Vasconcelles III

26

August 2015

Stanley Abalos

Years

22

Randy I

23

John Pang

21

September 2015

Eloy Birtodaso

Years

20

Alan Farias

30

Linda Kauhini

27

Michael Moya

25

Kenneth Pia

26

Vance Vidinha

25

David Kilborn

25

October 2015

Ralph Aviles

Years

20

David Kilborn

25

Reuben Lauronal

22

Curtis Yuh

23

November 2015

Donald Chang

Years

39

Ethan Kahoano

35

Herbert Titcomb

31

2015 OTS Family and Friends Fishing Tournament

Congratulations to all the Winners! Thank you to all the Sponsors and Participants!



Meet the New Paratransit Vice President

Charlotte L. Townsend Vice President, Paratransit Services



1. Tell me about yourself (e.g., background, work history, education). I was born and raised in Honolulu the youngest of eight children, three of them hanai. My parents were both graduates of the Kamehameha Schools but my siblings and I were graduates of St. Andrew's Priory and Iolani. Upon graduation from the Priory, I attended college on the mainland receiving my Bachelor's Degree in Geological Sciences from Whittier College in 1973. I continued to live in California for an additional ten years working in field geology and completing my graduate studies in General and Special Education and Rehabilitation Counseling.

2. What are you passionate about?

I am passionate about removing physical and attitudinal barriers that devalue or limit people with disabilities from accessing social, recreational, and employment opportunities. I am also very passionate about all things Hawaiian.

3. What type of work environment do you prefer?

A collaborative working environment in which individuals feel valued and contributory in achieving common goals.

4. How are you adjusting to your new job/position?

I believe I am adjusting rather quickly to the job. I did not come into this position with the working knowledge of transportation operations so my learning curve has been steep. I have had to learn the alphabet soup of service delivery, and I admit that it has been a challenge. The staff and management at OTS has been wonderful in assisting me in learning the nuances of the job, and I am very grateful for their support and for sharing their knowledge with me.

The other aspects of my job closely mirrors my prior employment experiences. I have worked with local, state, and federal government entities for more than twenty – three years while employed at the State Disability and Communication Access Board. During that time I had worked with the State Legislature, the City Council, and Congress on civil rights legislation for persons with disabilities. I have also worked to promote full inclusion for persons with disabilities in all aspects of community living, including transportation services.

I also bring my personal experiences as an individual with a disability with me to this position. I contracted polio at 9 months of age walking for most of my life with the aid of leg braces and crutches. Within the last nine years with the onset of aging and post-polio syndrome, I now use a power wheelchair as part of my daily mobility needs. Having had my disability through all of life's major milestones, I feel a personal connection to the challenges that TheHandiVan riders face daily.

I look forward to my future with OTS and hope to make a positive contributions to the Company, the employees, and the community of riders that we serve.

Paratransit Safety Awards

MARCH 2015

Six (6) Year Award
Elvira Pacarro
Eight (8) Year Award
Jacob Turner
Roy Uehara
Nine (9) Year Award
Jonah Mawae
Twelve (12) Year Award
Demetrio Capulong
Ernie Haili
Lavone Ikeda
Darlene Kawelo
Ariel Ponce

APRIL 2015

Five (5) Year Award
Ryan Diez
Warren Oasay
Six (6) Year Award
Roel Jandoc
Pablo Mauricio
Eight (8) Year Award
Francis Silva
Nine (9) Year Award
Wendy Naile
Twelve (12) Year Award
Faapale Sipili

MAY 2015

Five (5) Year Award
LaDrakeus Martin

MAY 2015 (Cont.)

Seven (7) Year Award
Loreto Bartolome
Gary Nettles
Eleven (11) Year Award
George Biacan

JUNE 2015

Seven (7) Year Award
Mark Jackola
Nine (9) Year Award
Ginger Kalamau
Joel Sagaysay
Eleven (11) Year Award
Elena Paongo

JULY 2015

Five (5) Year Award
Tristan Rosales - Lyman
Six (6) Year Award
Eleanor Leusu
Ten (10) Year Award
Lisa Parker

AUGUST 2015

Five (5) Year Award
Jesse Kobylanski
Eight (8) Year Award
Allan Sablan
Nine (9) Year Award
Eric Dixon

SEPTEMBER 2015

Six (6) Year Award
Kevin Takeda
Seven (7) Year Award
Nordine Espaniola
Shannon Itagaki
Peter Petersen
Eight (8) Year Award
Irene Baker
Nine (9) Year Award
Thomas Castro

OCTOBER 2015

Five (5) Year Award
Kevin Au
Rex De Jesus
Six (6) Year Award
George Pusins
Seven (7) Year Award
Bocoboc, Glenn
Nine (9) Year Award
Mercedes Laquihon
Ricky Quibodeaux
Ten (10) Year Award
Abram Cassel

NOVEMBER 2015

Five (5) Year Award
Jose Belaras
Ruben Pokipala

Paratransit Class 50 Graduated May 15, 2015



Photo above (left to right): Bottom Row: **Penelope Faumuina, Melissa Nakamura, Katherine Wong.** Middle Row: **Ioruta Eves, Davey Tebia, Michael Jackson, Todd Adams.** Top Row: **Nathan Monje, Apisaloma Maiava, Maselino Fiaavae, Edward Howell, Mark Ludwig.**

Paratransit Class 51 Graduated June 19, 2015



Photo above (left to right): Bottom Row: **Roderick Tumamao, Dennis Parker, Rachel Borges, Dephanie Kauanui, Christina Sione.** Top Row: **Kipling Itokazu, Phillip McInnis, John Worthington, Kawehi Hookano, Datton Ugaitafa.**

Paratransit Class 52 Graduated September 11, 2015



Photo above (left to right) Bottom Row: **Everett Arakaki, Vernon Kim, Lael-Lynn Vitale, Jabin Vinoya, Generozo Cruz.** Top Row: **John Fletcher, Alika Vaese, Gayleen Keamo, Manuel Malihan, Evan Pratt, Meredith Strong.**

Paratransit Class 53 Graduated November 20, 2015



Photo above (left to right): **Francis Behic, Paolo Torres, Tepora Nagaseu, Cesar Paradeza, Christopher Medina, Alisha Stevenson, Velma Kalawa.**

Paratransit Van Operators Of The Month

May 2015
Austin Y. Inouye

June 2015
Jose Q. Belaras

July 2015
Reginamae Martin

August 2015
Rannie R. Agag

September 2015
Gary T. Kaneshiro

October 2015
Nordine Espaniola

November 2015
Roy Uehara

December 2015
Robert N. McCormick

In Memory of . . .

Roman Bayan passed away on April 30, 2015. Mr. Bayan was employed with MTL, Inc., on December 5, 1977. He retired on October 1, 1995, as a Second Class Trades Person, with 18 years of dedicated service.

Jean Scruton passed away on May 7, 2015. Ms. Scruton was employed with OTS, Inc., on September 8, 1992. At the time of her passing, Ms. Scruton was a Paratransit Lead Reservationist, with 23 years of dedicated service.

Ted Kamikawa passed away on May 20, 2015. Mr. Kamikawa was employed with HRT, Inc., on September 19, 1946. He retired on October 1, 1986, as a Chief Supervisor, with more than 40 years of dedicated service.

Melody Vierra passed away on June 1, 2015. Ms. Vierra was employed with MTL, Inc., on June 10, 1980. She retired on March 1, 2006, as a Bus Operator, with 26 years of dedicated service.

Leonard Smith passed away on June 6, 2015. Mr. Smith was employed with MTL, Inc., on September 3, 1976. He retired on April 1, 2005, as a Bus Operator, with 29 years of dedicated service.

Kevin Haina passed away on June 30, 2015. Mr. Haina was employed with MTL, Inc., on September 8, 1992. At the time of his passing, Mr. Haina was a Paratransit Reservationist, with 23 years of dedicated service.

Gwendolyn Nunes passed away on September 8, 2015. Ms. Nunes was employed with MTL, Inc., on October 1, 1984. She retired on August 1, 2001, as a Bus Operator, with 17 years of dedicated service.

Melvin Castro passed away on September 16, 2015. Mr. Castro was employed with MTL, Inc., on August 29, 1981. He retired on January 1, 2010, as a Bus Operator, with 29 years of dedicated service.

Joseph Souza passed away on September 21, 2015. Mr. Souza was employed with OTS, Inc., on August 12, 1996. He retired on April 1, 2009, as a Paratransit Operator, with 13 years of dedicated service.

Alan Asuncion passed away on October 18, 2015. Mr. Asuncion was employed with MTL, Inc., on March 1, 1979. He retired on May 1, 2013, as a Counting Room Clerk I, with 34 years of dedicated service.

17th Annual Thanksgiving Bash 2015

For 13 years, OTS Bus Stop Crew member Peter Bermudez, and wife Jenny, have coordinated the Annual Ko Olina Thanksgiving Outreach at Pai`olu Kaiaulu Wai`anae Homeless Shelter. OTS employees and family served lunch and donated toiletries and clothing for the residents.

Special thanks to Barry Rice and Kalihi Plant Maintenance crew, Pearl City Plant Maintenance crew, Paula Ignacio and the Purchasing crew, Tita Kim and the Information crew, and to all who have donated and supported this function throughout the years.



A Holiday Message

Herb Barboza

Vice President, Maintenance

The Maintenance Department would like to take this opportunity to extend its sincere wishes for a safe and joyful holiday season to all the employees of Oahu Transit Services, Inc. and their families.

This is a great time of year to reflect on our challenges and achievements as the year ramps to a close. For the Maintenance Department, maintaining operating fleets and facilities to industry standards is our mission. In a year-end review, we are pleased to report that all major performance indicators point to a solid year for the department. Maintenance overwhelmingly met its obligation of providing a safe, reliable, and clean transit system for our customers and employees.

Maintenance employees are credited for their dedication and yearlong contributions. Worth noting – some of the most talented heavy equipment technicians in the State reside in our Maintenance Department. This most important attribute is what makes it possible for Maintenance to continue moving forward and breaking all previously-established performance records.

Also worthy of recognition this time of year is the City and County of Honolulu, Department of Transportation Services, for their efforts. Their support throughout the year has made it possible for Maintenance to strengthen its existing programs and to further nurture growth as a department. We are truly grateful for all the City's hard work.

Without a doubt, our greatest asset as a Company is our people. Our culture and spirit of Aloha make the business of moving people a pleasant experience for our local 'ohana and visitors alike. We are very fortunate to be associated with TheBus, but most importantly, being part of such an amazing group of people, as we work together to fulfill the mass transit needs of O'ahu.

May your holiday season be filled with cheer, warm memories, and happiness. Merry Christmas and Happy New Year!



Photo Above: **2015 Christmas Bus.**

Express!

Published by
Oahu Transit Services, Inc.
Operators of TheBus & TheHandi-Van
811 Middle Street
Honolulu, Hawaii 96819

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Calendar of Events

January

- 1 - New Year's Day Holiday
- Sunday Schedule (AZoff)
- 17 - Deadline to submit "Division Transfer" memos to Dispatch
- 18 - Martin Luther King, Jr. Day
- State Holiday Schedule

February

- 1 - Regular Run Sign-Up: Start Time 1:30 p.m. at both divisions
- 2 - Regular Run Sign-Up: Start Time 9:00 a.m. at the Pearl City Division
- 2 - Regular Run Sign-Up: Start Time 1:30 p.m. at the Kalihi Division
- 3-5 - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions

February *Cont.*

- 8-10 - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- 11 - Regular Run Sign-Up: Start Time 9:00 a.m. at the Kalihi Division
- 15 - Presidents' Day Holiday
- Saturday Schedule
- 16 - Relief Run Completion: Start Time 9:00 a.m. at the Pearl City Division
- 17 - Relief Run Completion: Start Time 9:00 a.m. at the Kalihi Division
- 18 - Relief Run Completion: Start Time 9:00 a.m. at the Kalihi Division

March

- 6 - Effective Start Date of the March Sign-Up
- 25 - Good Friday Holiday
- State Holiday Schedule
- 26 - Prince Kuhio Day
Holiday - Saturday Schedule