



## Look Inside!

<i>Transit Transfers</i>	<i>Pg 3</i>
<i>Retiree Corner</i>	<i>Pg 4-5</i>
<i>Wings of Women Leadership Study Tour</i>	<i>Pg 8</i>
<i>Operators of the Quarter</i>	<i>Pg 9</i>
<i>TheHandi-Van Presented with the Freedom Award</i>	<i>Pg 10</i>
<i>Kalihi-Palama Facility Renovations</i>	<i>Pg 12</i>
<i>Today in Maintenance</i>	<i>Pg 13</i>
<i>DTS/OTS Employees Compete in the 2011 Dragon Boat Races</i>	<i>Pg 14</i>
<i>American Breast Cancer Fundraiser</i>	<i>Pg 15</i>

## Operator of The Quarter



Operators Michael Shimotsu (left) & Darryl Dutro (right) share the Operator of the Quarter spotlight. Read more about both of them on page 9.

# Aiming for Excellence in the Routine



**J. Roger Morton**  
President and General Manager

On a recent shopping trip to a local retailer, I saw it. A cashier working the main register who knew most of the customers by name, had a smile for everyone that walked through the door, and who wished everyone a great day when they left. I've seen this cashier many times, and her sunny disposition never changes. Whenever she's on duty she never forgets to make your day special.

It occurred to me that all of the store's employees are probably getting the same wage scale and all have the ability to make your day special, but not everyone takes the time to go above and beyond their job description.

This prompted me to start looking at our organization and the number of employees we have who go above and beyond in their day-to-day tasks. It's so

easy to fall into the trap of only saying something to people when you see something going wrong. It takes effort to really look at our staff and find all the great things they are doing beyond what is expected, not because we ask them to, but because they have a heart to do it.

When I look at our employees, it amazes me at the number of people that work out of absolute love for what they do. For example, the large number of bus operators that receive multiple commendations for their excellent service. We actually have a bus operator that has well over 621 commendations since he began his career in November 1990. That means he has amassed more than 30 commendations each year for the last 20 years. Yes, the transportation superintendents have checked and these are legitimate commendations. As a matter of fact, I am proud of our entire Transportation Department as we now see that absenteeism, including sick leave, FMLA, and industrial leave is at an all-time low.

Every department in our organization has numerous examples of excellence in their daily routine. Ever wonder who got the bathrooms so clean and filled all of the dispensers without anyone having to ask? How about the maintenance crew that brought us the national distinction of having several million mile buses? That didn't happen overnight, but instead took years of hard work and diligence.

**continued on pg. 3**

# Bus Operators Of The Month

# Operator Safety Awards

## KALIHI DIVISION

## PEARL CITY DIVISION

### April 2011

Jason Hoshida  
Candy Luna  
Chester Vidinha

### May 2011

Peter Helsham  
David Kilborn  
Jerry Rodrigues

### June 2011

Tatsuya Abe  
Llewellyn Tomimatsu  
Robert Wong

### July 2011

Barbara Chang  
Buddy Correa  
Joseph Patricio

### August 2011

Abbie-Jean Adams-Edu  
Melvin Ling  
Robert Vannoy

### September 2011

Clint Fivella  
C. Wayne Reed  
Dale Roberts

### October 2011

Thomas Rabe  
Roman Richardson  
Nelson Young

### April 2011

Jason Conrad  
Eliezer Diocares  
Derek Gasper

### May 2011

Myra Canianes  
Frederick Liva  
Rudy Topinio

### June 2011

Hermania Badis  
Raymond Chun  
Keith McMillan

### July 2011

Gail-Bert Duclayan  
Erik Kam  
Epepanio Omoso

### August 2011

Mervin Gasper  
Maria Ioane  
Bruce Kushima

### September 2011

Joel Kekahuna  
Dawn Nakila  
Steven Glidden

### October 2011

Bennie Ann L. Keliikuli  
Derek M. Lauronal  
Steven Ortiz

### March 2011

	Years
Susan Bega	22
Ernest Busboso	28
Randal Noguchi	23
Keith Souza	27
Robert Vierra	26

### April 2011

	Years
Randy Fernandez	29
Herman Nunies	33
David Paakaula	25
James Reis	30
Leti Tootoo	26

### May 2011

	Years
Wilfred Centeio	35
Michael Costa	30
Paul Fernandez	29
Jason Hoshida	20

### June 2011

	Years
Frederick Castillo	35
David Kasaoka	37
Dale Keama	23
Benjamin Tibas	27
William Vasconcelles III	22
Derwin Yamaguchi	30

### July 2011

	Years
Raymond Andrian	25
Guy Gamurot	28
Nathan Ioane	23
Erik Kam	21
Leo Kozlowski	35
Darryl Valdez	25

### August 2011

	Years
Russell Duarte	38
Walter Fox Jr.	31
Joel Kekahuna	20
George Naweli	25

### September 2011

	Years
Myra M. Canianes	35
Alan O. Farias	25
Joseph Iokia Jr.	20
Linda M. Kauhini	23
Samuel A. Long	22
Michael H. Moya	21
Kenneth K. Pia	22
Roman R. Richardson	26
Herbert O.K. Titcomb	27
Sitala F. Togia	22
Darrell A. Yago	20

# Aiming for Excellence in the Routine

## continued from cover

We have many skilled administrative staff members who make sure that all the I's are dotted, the T's are crossed, and all the important paperwork is filed appropriately. These team members work behind scenes, never expect any recognition, and just find satisfaction in a job well done.

I don't want to leave anyone out, but there are way too many people of excellence to list. I want you all to know that we see you and appreciate all that you do. Remember that it's

not just management that can acknowledge the excellence. Next time you see co-workers going above and beyond, let them know that you see their commitment to providing the highest quality of service and you appreciate them as well. We all need to do our part to make excellence a part of our daily routine.



## Transit Transfers

**Veralene Kekaula**, Assistant Field Operations Manager, was promoted on 5/16/2011. Veralene was previously a Dispatcher and has been with OTS, Inc., since 12/21/1988.



**Melonie DeMello**, Administrative Assistant II, was promoted on 8/1/2011. Melonie was previously a Secretary II and has been with OTS, Inc., since 3/1/1991.



**Edwin Smith**, Central Radio Controller, was promoted on 5/16/2011. Edwin was previously a Bus Operator and has been with OTS, Inc., since 9/4/1993.



**Dacha Nahinu**, Confidential Clerk I, was promoted on 8/1/2011. Dacha was previously a Transportation Clerk Coordinator and has been with OTS, Inc., since 9/27/1999.



**Roman Bayan**, Lead Mechanic, was promoted on 6/1/2011. Roman was previously a HEM - Running Repair and has been with OTS, Inc., since 9/26/1980.



**Les Morita**, Assistant Chief Storekeeper, was promoted on 8/16/2011. Les was previously a Storekeeper II, and has been with OTS, Inc., since 3/17/1980.



**John Kalauokalani**, Vault Puller Technician, was promoted on 6/1/2011. John was previously a Service Attendent and has been with OTS, Inc., since 1/21/1998.



**Darwin Kaneaiakala**, Leadman, Lubrication & Inspection, was promoted on 9/1/2011. Darwin was previously a HEM - Lubrication/48K Inspection and has been with OTS, Inc., since 10/16/1992.



**Brandie Toguchi**, Paratransit Service Delivery Supervisor, was promoted on 7/1/2011. Brandie was previously a Paratransit Scheduler I and has been with OTS, Inc., since 12/6/1999.



**Norma Godoy**, Transportation Clerk Coordinator, was promoted on 9/16/2011. Norma was previously a Sr. Transportation Clerk and has been with OTS, Inc., since 12/1/1992.



# Retiree Corner

**Alfred Sefronio,**  
Bus Operator,  
retired on 5/1/07.  
Mr. Sefronio had  
31 years of service.



**Kipeni Lutu,**  
Bus Operator,  
retired on 5/1/11.  
Mr. Lutu had  
32 years of service.



**Toni Hambaro,**  
Bus Operator,  
retired on 7/1/11.  
Ms. Hambaro had  
23 years of service.



**Eugene Milho,**  
Bus Operator,  
retired on 8/1/09.  
Mr. Milho had  
8 years of service.



**Arthurnette Ohelo,**  
Bus Operator,  
retired on 6/1/11.  
Ms. Ohelo had  
33 years of service.



**Harry Kurihara,**  
Paratransit Operator,  
retired on 7/1/11  
Mr. Kurihara had  
13 years of service.



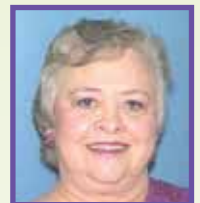
**Edward Kekoa,**  
Bus Operator,  
retired on 6/1/10.  
Mr. Kekoa had  
9 years of service.



**Stanley Hanaoka,**  
HEM - Automotive,  
retired on 6/1/10.  
Mr. Hanaoka had  
32 years of service.



**C. Kealii Bertrand,**  
Paratransit Customer  
Service Supervisor,  
retired on 8/1/11.  
Ms. Bertrand had  
19 years of service.



**Alfred Torricer,**  
Bus Operator,  
retired on 4/1/11.  
Mr. Torricer had  
18 years of service.



**John Pedro,**  
Bus Operator,  
retired on 6/1/11.  
Mr. Pedro had  
36 years of service.



**Jennie Anderson,**  
Bus Operator,  
retired on 8/1/11.  
Ms. Anderson had  
22 years of service.



**Leimomi Kealoha,**  
Paratransit Operator,  
retired on 5/1/11.  
Ms. Kealoha had  
19 years of service.



**Russell Park,**  
Paratransit Operator,  
retired on 6/1/11.  
Mr. Park had  
18 years of service.



**Gill Hernandez,**  
HEM - Automotive,  
retired on 8/1/11.  
Mr. Hernandez had  
21 years of service.



**Carl Romero,**  
Bus Operator,  
retired on 5/1/11.  
Mr. Romero had  
21 years of service.



**Wesley Higa,**  
Storekeeper II,  
retired on 7/1/11.  
Mr. Higa had  
35 years of service.



**Wayne Kawamura,**  
HEM - Body Shop,  
retired on 8/1/11.  
Mr. Kawamura had  
34 years of service.



# Retiree Corner

**Edwin Horimoto**,  
Service Attendant,  
retired on 8/1/11.  
Mr. Horimoto had  
31 years of service.



**Ramon Arjona**,  
Radio Communications  
Manager,  
retired on 8/1/11.  
Mr. Arjona had  
36 years of service.



**Hiram Manoi**,  
Bus Operator,  
retired on 9/1/11.  
Mr. Manoi had  
33 years of service.



**Glenn Namiki**,  
Service Attendant,  
retired on 8/1/11.  
Mr. Namiki had  
29 years of service.



**George Ledward**,  
Lead Mechanic,  
retired on 8/1/11.  
Mr. Ledward had  
38 years of service.



**Paul Meierdiercks**,  
Lead Mechanic,  
retired on 9/1/11.  
Mr. Meierdiercks had  
32 years of service.



**Donna Wong**,  
Sr. Transportation Clerk,  
retired on 8/1/11.  
Mrs. Wong had  
37 years of service.



**Ernest Malterre**,  
Lead Mechanic,  
retired on 8/1/11.  
Mr. Malterre had  
38 years of service.



## Bus Operator Class 185 Graduated May 13, 2011

Photo right (left to right): **Benjamin Tsui, Justin Respicio, Phillip Harry, Clifton Cuba, Ericson Villaver, Chris Cargo, Gary Asuncion, Chris Hew-Len.**



## Bus Operator Class 186 Graduated July 29, 2011

Photo right (left to right): **Andre Komene, Walter Fujioka, Brian Ormita, Kathy Wyatt, Alike Garcia, Michael Calderon, Joshua Kamai, Desiree Keliikuli, Manuel Brown, Justin Lugo, Kyle Meehan.**



# New OTS 'Ohana

<b>Employee</b>	<b>Title</b>	<b>Date of Hire</b>
EMMA VIERNES	Paratransit Reservationist	04/04/11
FREDERICK AGUSTIN	HEM - Running Repair	04/11/11
GARY ASUNCION	Bus Operator	05/14/11
CHRIS CARGO	Bus Operator	05/14/11
CLIFTON CUBA	Bus Operator	05/14/11
PHILLIP HARRY	Bus Operator	05/14/11
CHRIS HEW-LEN	Bus Operator	05/14/11
JUSTIN RESPICIO	Bus Operator	05/14/11
BENJAMIN TSUI	Bus Operator	05/14/11
ERICSON VILLAVER	Bus Operator	05/14/11
JORDAN SATO	HEM - Running Repair	06/20/11
OREPA AH SAN-TANOUE	Paratransit Operator	07/02/11
ELSA CONNER	Paratransit Operator	07/02/11
KIT LEMUEL CORTEZ	Paratransit Operator	07/02/11
DELANDRA COSTA	Paratransit Operator	07/02/11
DUSTIN HAUKI	Paratransit Operator	07/02/11
JONATHAN KAHUE	Paratransit Operator	07/02/11
SAMUEL KALEIKOA	Paratransit Operator	07/02/11
DO SIK KIM	Paratransit Operator	07/02/11
BRIAN NANBU	Paratransit Operator	07/02/11
NATHAN TOYAMA	Paratransit Operator	07/02/11
LYNDEL CABATU	HEM - Running Repair	07/18/11
JASON LOPEZ	HEM - Running Repair	07/18/11
MARIBERTHA ALDOVER	OSHA-EPA Specialist	07/18/11
MANUEL BROWN	Bus Operator	07/30/11
MICHAEL CALDERON	Bus Operator	07/30/11
WALTER FUJIOKA	Bus Operator	07/30/11
ALIKA GARCIA	Bus Operator	07/30/11
DESIREE KALAMA KELIHKULI	Bus Operator	07/30/11
JOSHUA ALEXANDER KAMAI	Bus Operator	07/30/11
ANDRE KOMENE	Bus Operator	07/30/11
JUSTIN LUGO	Bus Operator	07/30/11
KYLE MEEHAN	Bus Operator	07/30/11
BRYAN ORMITA	Bus Operator	07/30/11
KATHY WYATT	Bus Operator	07/30/11
KENNYDENE KODAMA	Paratransit Reservationist	08/01/11
JACQUELINE SARCEDO	Paratransit Reservationist	08/01/11
KIMBERLEIGH ROBINSON	Paratransit Reservationist	08/16/11
MARIANO CASTILLO	HEM - Running Repair	08/16/11
JOSEPH UAHINUI	Service Attendant	08/22/11
AIMEE KOBAYASHI	Paratransit Dispatcher	08/29/11

# *In Memory of . . .*

**Marks M. Kahikina Jr.** passed away on May 16, 2011. Mr. Kahikina was employed with MTL, Inc., on December 8, 1979, as a Bus Operator in the Transportation Department. He retired from OTS, Inc. on April 1, 2003, with more than 23 years of dedicated service.

**Stanley Y. Nakamoto** passed away on June 8, 2011. Mr. Nakamoto was employed with HRT Co. Ltd., on June 18, 1966, as a Bus Operator in the Transportation Department. He retired from OTS, Inc., on April 1, 2001, with 35 years of dedicated service.

**Jacob Huihui** passed away on June 24, 2011. Mr. Huihui was employed with MTL, Inc., on August 24, 1974, as a Bus Operator in the Transportation Department. During his more than 36 years of dedicated service, Mr. Huihui also held the following positions - Temporary Utility Worker and Utility Worker with the Bus Stop Crew. At the time of his passing, he served as a Bus Stop Crew Laborer II.

**Ashline L. Manipon** passed away on June 27, 2011. Ms. Manipon was employed with MTL, Inc., on September 14, 1976, as a Bus Operator in the Transportation Department. She retired from OTS, Inc., on January 1, 2003, with more than 26 years of dedicated service.

**Judy Y. Inouye** passed away on July 9, 2011. Ms. Inouye was employed with OTS, Inc., on September 8, 1992, in the Dispatch & Reservations Department. She then went on to become a Paratransit Reservationist. She retired on June 1, 2008, with over 15 years of dedicated service.

**Joseph L. Nuuanu** passed away on July 16, 2011. Mr. Nuuanu was employed with MTL, Inc., on October 2, 1973, as a Bus Operator in the Transportation Department. He retired from OTS, Inc., on November 1, 2010, with 37 years of dedicated service.

**Henry L. Tangjian** passed away on August 23, 2011. Mr. Tangjian was employed with MTL, Inc., on July 6, 1974, as a Bus Operator in the Transportation Department. He retired from OTS, Inc., on May 1, 1995, with 21 years of dedicated service.

**Noah K. Kalama III** passed away on September 17, 2011. Mr. Kalama was employed with MTL, Inc., on October 5, 1974, as a Bus Operator in the Transportation Department. At the time of his passing, he had 37 years of dedicated service.

## **Recycling for Fitness**

### **Collecting Recyclables for the OTS Kalihi-Palama Weight Room**

Have any recyclable beverage containers? Bus Operators Dean Kobayashi and Randy I have organized a recyclable container collection drive to help fund the OTS weight room at the Kalihi-Palama Facility.

There are a few collection bins around the Kalihi-Palama Facility. In the Administration building, there's a bin in the Operators' lounge on the first floor, and another on the second floor next to the water fountain. There are also two bins in the Maintenance building (M10).

**Your kokua is much appreciated.**



Photo above: **There is a collection bin in the Operators' lounge at the Kalihi-Palama Facility.**

# Wings of Women Leader Study Tour September 8, 2011

Oahu Transit Services, Inc., and the City & County of Honolulu, Department of Transportation Services, played hosts to a group of women leaders from Okinawa, Japan. The Wings Of Women Study Tour, consisted of female business owners, legislators, and executives who came to TheBus and TheHandi-Van to learn about our public transportation system.

The visit included a tour of the Kalihi-Palama Bus Facility, the Paratransit building as well as a tour of the Middle Street Intermodal Center that is currently under construction. At the conclusion of the tour the attendees ended with a lunch, a closing ceremony where the Mayor's message was communicated to the visitors, and a message from the Governor of Okinawa was relayed to OTS and City officials.



Photo above: **Richard Mole giving the women a wheelchair-access lift on a Handi-Van.**



Photo above: **The Wings of Women Study Tour representative accepts a copy of the Mayor's proclamation from Wayne Yoshioka, City & County of Honolulu, Department of Transportation Services Director, with Roger Morton, President & General Manager of Oahu Transit Services, Inc.**



Photo above: **Twenty-four women business leaders from Okinawa, Japan take a tour of the Kalihi Facility. Planning & Marketing secretary, Naomi Shishido, greets the tour group in Nihongo (Japanese).**



Photo above: **Two members of the study tour learn to do the "Shaka."**



Photo above: **The women enjoying a luncheon after the facility tour.**

# Operator of the Quarter

---

## *Congratulations to Summer 2011*

### *Operator of the Quarter, Michael Shimotsu!*

Pearl City operator Michael Shimotsu graduated from Class 137 with classmates Fred Liva, Ferdinand Hernandez, Malia Kahalepuna, Danny Shimokawa, Garrett Inkyo, and Bruce Kushima. That was 14+ years ago.

Prior to OTS, Michael worked for Times Supermarket, Holsum Bakery and Meadow Gold. "This is the best job I had so far, and I hope this will be my last (before retiring)." People is what Michael likes most about his job, and he especially enjoys driving in the Waipahu/Ewa Beach area.

Michael has been married to Gail for four years, has a son Scott, 27, and daughter Kelly, 26. Michael's hobbies are bowling, bowling, and bowling. Did we mention Michael likes bowling?

Michael's advice is, "Treat your passengers like how you treat your aunties and uncles. Remember, everyone has good and bad days. You may be the first one they see in the morning, and you can either make or break their day, so greet them."



Photo Above: **Operator of the Quarter Michael Shimotsu.**

# Operator of the Quarter

---

## *Congratulations to Fall 2011*

### *Operator of the Quarter, Darryl Dutro!*

Kalihi operator Darryl Dutro started his career at OTS in 1984 in Bus Operator Class 96 with Mark Harada and Ashley Garcia.

Darryl says he previously worked in the hotel industry for 10 years, which gave him a better understanding of dealing with the public.

"I have met a lot of nice people driving TheBus for 27 years, and that's the plus." Darryl has been married to Marlene since 1995 and loves to surf and golf.

Darryl's advice is "Respect your elders, no matter what, and treat others as you would want to be treated."



Photo Above: **Operator of the Quarter Darryl Dutro.**

# ***The Handi-Van Presented with Freedom Award***

Director of Operations Mona Silva represented OTS-Paratransit Division by attending the Hawaii Employer Support of the Guard and Reserve awards banquet in August.

Employer Support of the Guard and Reserve (ESGR) is a Department of Defense agency established in 1972, which supports all National Guard Units & all Reserve Units.

OTS-Paratransit Division was one of 25 employers selected as a 2011 Freedom Award nominee, which recognizes companies that support their employees who also serve in the National Guard and Reserve.

In September of 2011, U.S. Army Master Sgt. Acieto presented Mona with the Hawaii 2011 Freedom Award. OTS-Paratransit Division is automatically nominated for the national award to be presented in Washington D.C. later in the year.



Photo above: (left to right): **Mona Silva**, Director of Operations, Paratransit; **Keoni Rosa**, Paratransit Operator who is also in the Army National Guard; and **U.S. Army Master Sgt. Acieto**.

## ***TSA Distributes TheBus Safety Guides***



Photo above: **Paratransit Operator Myra Tagami**, who is also a TSA employee, hands out safety brochures with other TSA employees in front of the Bus Pass Office.



Photo above: **Myra Tagami** showing the safety brochure to fellow OTS employee **Daniel Siangco**.

# Paratransit Safety Awards

March	1st Yr. Award	Warren Oasay	Cythia Robinson	Brian Von Ahsen	
	2nd Yr. Award	Tavesi Augafa			
	4th Yr. Award	Peter Fiori	Courtney Schirmer	Jacob Turner	Roy Uehara
	5th Yr. Award	Jonah Mawae		Robert Tabalba	
	6th Yr. Award	Lucille Dunphy			
April	8th Yr. Award	Kathleen Bajo	Doreen Dahlin - Bringas	Theresa Gomes	Ernie Haili
		Darlene Kawelo	Ariel Ponce	Mark Tanele	
	1st Yr. Award	Ryan Diaz	Edwina Kalaola	Michael Maldonado	Martin Ladrakeus
	2nd Yr. Award	Lance Amero	Dario Corpuz	Roel Jandoc	John Okamura
	4th Yr. Award	Maria Keolanui			
May	5th Yr. Award	Sasha Bush			
	8th Yr. Award	Demetrio Capulong	Faapale Sipili		
	1st Yr. Award	Tanya Kamalii	Allis Lindsay	Kimberly Sataraka	
	2nd Yr. Award	Tricia Hardy	Stewart Kaaloa	Jamiane Tamura	
	3rd Yr. Award	Brian Freitas	Gary Nettles	Soe Saing	Myra Tagami
June	4th Yr. Award	James Price	Lupe Sedillo		
	7th Yr. Award	George Biacan	James McDonald		
	8th Yr. Award	Gabriel Nauahi			
	1st Yr. Award	Saffery Brown			
	2nd Yr. Award	Melody Bangay	Elvira Pacarro	John Steffens	
July	3rd Yr. Award	Shannon Itagaki	Mark Jackola	Bernard Rombawa	Howard Wong
	4th Yr. Award	Peter Petersen			
	5th Yr. Award	Ginger Kalamau	Warren Remolacio	Joel Sagaysay	
	6th Yr. Award	Charlotte David			
	7th Yr. Award	Loreto Macadaeg			
July	8th Yr. Award	Robyn Freitas			
	1st Yr. Award	Joseph Dela Cruz	Jesse Kobylanski	Chad Munn	Keoni Rosa
		Tristan Rosales-Lyman	Nina Schneider	Ralph Yanagi	
	2nd Yr. Award	Eleanor Leusu	Robert McCormick		
July	4rd Yr. Award	Valerie Ancheta			
	5th Yr. Award	Mercedes Laquihon			
	6th Yr. Award	Johnny Romo			



## Paratransit Class 37 Graduated July 1, 2011

Photo left: Bottom Row (left to right): Samuel Kaleikoa, Elsa Conner, Delandra Costa, Orepa Ah San-Tanouye, Kit Cortez.  
Top Row (left to right): Nathan Toyama, Jonathan Kahue, Brian Nanbu, Do Kim, Dustin Hauki.

# ***Kalihi Facility Renovations***

If you haven't been to the Kalihi Facility Administration Building recently, you might have some trouble finding the department you're looking for.

In 2010, the Customer Service and Human Resources departments moved to the ground floor with a new public entrance. The Information Technology department then expanded into the old Human Resources space to better accommodate their staff and equipment.

During the summer of 2011, the 2nd floor administration section began a major transformation. The Customer Communications department moved to the far makai wall and now the Scheduling department has moved into their new and improved location.

All of the renovations are being completed by the Maintenance Department. Brent Sarria along with some assistance from Calvin Fukushima and several other Plant Maintenance staff members have been constructing the new office space.



Photo above: **June 14, 2010, the administration offices before the renovations started.**



Photo above: **June 15, 2011, the Scheduling Department was relocated as Plant Maintenance started clearing room for the fabrication of the new partitions.**



Photo above: **August 12, 2011, the new partitions of the Operational Planning and Scheduling Departments being erected and painted.**



Photo above: **September 23, 2011, the finished Operational Planning and Scheduling Department sections.**



Photo above: **September 26, 2011, The Maintenance and Data Analysis Departments are next to be fabricated.**



Photo above: **October 6, 2011, The Scheduling and Operational Planning Staff getting comfortable in their new area.**

# Today in Maintenance

**Herb Barboza**  
Vice President, Maintenance

The City just concluded another new vehicle procurement process. Entering into an agreement with the Gillig Corporation, the City has issued an order to proceed with the manufacturing of 48 new buses for the County of Honolulu. Forty-eight new heavy duty, low-floor clean diesel buses are on the schedule board for a production run to commence in Spring of 2012.

The Gillig Corporation manufactures transit buses in Hayward, California. Although Gillig may be best known for its high-floor “Phantom” bus model, today’s low-floor design is considered the industry standard for transit. Product design enhancements include the all-new electrified air conditioning manufactured by Thermo King – a cleaner and more fuel-efficient Cummins diesel engine and a smoother shifting, electronically controlled four-speed transmission. Passenger comfort will certainly take the next step forward with the influx of these new Gillig coaches.

The transit industry as a whole, which includes vehicle manufacturers and operators, are focusing a great deal of their attention on reducing the burden of vehicle operating cost. Likewise, the Federal government has just announced the first-ever program to reduce greenhouse gas emissions “and” improve fuel efficiency of medium- and heavy-duty vehicles, including transit. The newly-proposed rules, which take effect in 2014, would create a strong and comprehensive nationwide program designed to address the intertwined challenges of petroleum product dependency and the cost of doing business.

It’s important to note that the new joint-proposed standard covers not only the vehicles propulsion element but the complete vehicle, allowing for the greatest possible reduction in fuel consumption. The year 2014 brings in a new era where engine manufacturers will no longer carry the majority of the fuel efficiency burden. Vehicle manufacturers will be faced with the same challenge – to build a lighter, more energy-efficient product.

Looking to the future, I believe it’s safe to assume the transportation industry will witness the evolution of transit bus manufacturing with an emphasis on lighter, more aerodynamic vehicles. Reducing the overall vehicle weight and wind drag coefficient equals a net benefit of less energy required to accomplish the task of payload transport. Hey, didn’t General Motors already incorporate these same design concepts into the manufacturing of the Chevy Corvette? Just envision how cool it will be for OTS bus operators to pilot a new, sleek, aerodynamic bus through Kalakaua Avenue. It’s coming folks, and we’re all invited for the ride.



Photo above: **With the introduction of new aerodynamic designed buses, the old blocky Gillig buses will be a thing of the past.**

# DTS/OTS Employees Compete in 2011 Dragon Boat Races

**Jon Nouchi**

Director of Planning & Service Development

On Saturday, July 30, 2011, DTS fielded two teams (Na Mea Halihali Ekahi and Na Mea Halihali Elua – “The Transporters 1 & 2” in Hawaiian) in the annual dragon boat races held at Ala Moana Beach Park. OTS and DTS workers along with friends and family were set to race. After productive practice sessions near the Hilton lagoon earlier in the week, the teams were familiar with the hefty dragon boats and the small paddles.

Race day brought on a new set of challenges as new boats weighing a thousand pounds less than the practice boats were used for the first time. The light weight and narrow width of the new boats were challenging to both our first-time crew members and other more experienced teams. Na Mea Halihali Elua, in their race against the Opala and Wastewater teams, experienced a memorable huli and near-swamping of the boat, which was featured in the Honolulu Star-Advertiser. Na Mea Halihali Ekahi fared better and placed second in their contested race against the Honolulu Authority for Rapid Transit (HART) and the Planning and Permitting teams.

The camaraderie shared that day at the OTS/DTS camp was solidified by everyone’s resolve that we will return to the races next year, better prepared mentally and physically for the dragon boats. Mahalo to Virginia Bisho at DTS for extending the invitation to the OTS ‘ohana and OTS’s Kathleen Paiva for coordinating the race details for us. Another big mahalo goes out to all who came to participate and support our two teams this year.

**Be on the lookout for dragon boat race redemption next year!**



Photo above: **DTS and OTS employees pose for the Star Advertiser Photographer.**



Photo above: **The Team takes out the dragon boat into water at Ala Moana Beach Park.**



Photo above: **Oops! Keeping the dragon boat upright is a bit harder than expected.**



Photo above: **The team in their heat at the dragon boat races.**

# American Breast Cancer Fundraiser

**Naomi Shishido** Secretary, Planning & Marketing

THANK YOU ALL FOR ALL THE HARD WORK AND DEDICATION TO HELP FUNDRAISE FOR BREAST CANCER/AMERICAN CANCER SOCIETY!

Again, it was a great success and I want to thank each and every one of you who contributed! We had made \$833 on TheBus side and \$325 on TheHandi-Van side. I want to thank the following for all their hard work!!!

## TheBus

**Guil Colon**- hot dog donation, gandule rice  
**Rowena Ogata** - hot dog donation  
**Kay Duarte**- hot dog donation  
**Lillianne Visitacion** - pancit  
**Kaui Alcover**- chili  
**Nathan Akiyoshi**- chili  
**Peter Bermudez**- chili  
**Carol Yanagihara** - chili  
**Gloria Quioco and Marylou Wood** - stew  
**Joni Robinson**- hamburger curry and chocolate strawberry cake  
**Charlotte Hee** - cornbread  
**Charlotte Yim**- cornbread  
**Tammy Stancil**- cookies, cup cakes, pistachio cake  
**Kristin Subia** - blueberry cream cheese  
**Michelle Kennedy**- chocolate covered pretzels  
**Kay Duarte, Linda Mitsunaga, Rae Kamaka** for donating and cooking the rice  
**Nicole Cheung** - almond float and fuji apple cream cheese parfait  
**Agnes Loi** - marble cake  
**Tim Ho**- lemon bundt cake  
**Lowell Tom** - butane burners  
**Brennan Tom** - "running" for the hot dog buns  
**Kristin, Joni, Kay and Naomi** for the next morning's fried rice and hot dogs  
**Gene Teves and Barry Rice** and the Plant Maintenance crew for setting up  
**Peter Bermudez and Chuck Owens** for helping serve  
**Tita Kim, Dani Suzawa, Ginger Nagamine, Jon Nouchi, Paula Ignacio, and Michelle Kennedy** for the monetary donation.

## TheHandi-Van

**John Almare's wife** - pecan muffins wrapped in little boxes with ribbons  
**Hattie Ching** - jello cream cake and brownies  
**Orepa Ah San-Tanouye** - blueberry cheesecake  
**Richard Mole, Ginger Kalamau, Claire Sasano, Joan Perez** - donated rice  
**Joan Perez** - tablecloths, warming pans, juice container and utensils  
**Nuki Baker** - paper goods, plates, forks, etc.  
**Richard Mole, Mona Silva, Brandie Toguchi, Sarah Tajima, Nuki Baker** - chili  
**Dorren Dahlin-Bringas, Myra Tagami, Chantel Quinores, Joe Dela Cruz** - helpers  
And all of those who helped give a "little extra!"

With walker contributions, OTS raised \$1,600!

## Express!

Published by  
Oahu Transit Services, Inc.  
Operators of TheBus & TheHandi-Van  
811 Middle Street  
Honolulu, Hawaii 96819

Department of Transportation Services

### Wayne Yoshioka

Director, Department of  
Transportation Services

### Eileen Mark

Acting Chief, Public Transit Division

Oahu Transit Services, Inc.

### J. Roger Morton

President and General Manager

Express! Staff

### Jerome Preese

Vice President, Planning & Marketing

### Michelle Kennedy

Director, Marketing & Communications

### Linda Mitsunaga

Customer Service Clerk Coordinator  
(Customer Communications)

### Sadao R. Narikiyo

Graphic Designer

### Scott Sasaki

Distribution Clerk  
(Customer Communications)

Contributing Writers

### Herb Barboza

Vice President, Maintenance

### Tom Enomoto

Manager, Customer Service

### Jon Nouchi

Director of Planning & Service Development

### Naomi Shishido

Secretary, Planning & Marketing



**TheBus**  
TheHandi-Van

811 Middle Street  
Honolulu • HI  
96819-2316

Presorted  
Standard  
U.S. Postage  
**PAID**  
Honolulu, HI  
Permit No. 9033

# Calendar of Events

## October

- 16 - **Deadline to submit "Division Transfer" memos to Dispatch**
- 29 - **Making Strides Against Breast Cancer Annual Walk (TheBus & TheHandi-Van employees participating in this American Cancer Society Hawaii Pacific event)**
- 31 - **Regular Run Sign-Up:  
Start Time: 2:00 p.m. at both divisions**

## November

- 1 - **Regular Run Sign-Up:  
Start Time: 9:00 a.m. at the Pearl City Division  
Start Time: 2:00 p.m. at the Kalihi Division**

- 2 - 4 **Regular Run Sign-Up:  
Start Time: 9:00 a.m. at both divisions**
- 7 - 9 **Regular Run Sign-Up:  
Start Time: 9:00 a.m. at both divisions**
- 10 - **Regular Run Sign-Up:  
Start Time: 9:00 a.m. at the Kalihi Division**
- 11 - **Veteran's Day - Saturday Schedule**
- 16 - **Relief Run Completion:  
Start Time: 9:00 a.m. at both divisions**
- 17 - **Relief Run Completion:  
Start Time: 9:00 a.m. at the Kalihi Division**
- 24 - **Thanksgiving Day - Sunday Schedule (AZoff)**

## December

- 4 - **Effective Start Date for the December Sign-Up**
- 15- **OTS Rodeo and Holiday Bash**
- 16- **OTS 20th Anniversary**
- 25 - **Christmas Day - Sunday Schedule (AZ off)**
- 26 - **Christmas Holiday - Sunday Schedule**

## January

- 1 - **New Year's Day - Sunday Schedule (AZ off)**
- 2 - **New Year's Day Holiday - Sunday Schedule**
- 16 - **Martin Luther King, Jr. Holiday - State Holiday Schedule**