



EXPRESS!

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40 Years of Service to Honolulu



J. Roger Morton
President and General Manager

It is with a great deal of pride that we celebrate the 110th anniversary of transit operations in Honolulu by OTS and our predecessor companies (HRT and MTL) and the 40th anniversary of transit as a core City service. HRT began operations with its electric streetcar network on August 31st, 1901 when the Royal Hawaiian Band played Aloha `Oe as Governor Dole flipped a switch to energize the electric street railway system. Seventy years later, on March 1, 1971, the City took over responsibility for public transportation when MTL, Inc. began operations of TheBus. In a few months, it will be the 20th anniversary of transit operations by OTS.

levels of ridership, more service reductions, and on and on.

Over the past 40 years, the City has transformed a dilapidated bus company to a world-class transit system. OTS has provided a backbone of dedicated frontline employees who are proud to provide safe, accessible, efficient and dependable public transportation driven by the Spirit of Aloha. We've seen numerous improvements in TheBus and ridership has tripled from about 25 million annual passengers to about 75 million.

I fervently believe that our best days are still to come. I predict that Transit in Honolulu will continue to grow and improve. By the time of our 50th anniversary of municipal transit, I look forward to TheBus operating alongside a new world-class rail system. I look forward to seeing all of you grow and prosper as the organization continues into the future.

Operator of The Quarter



Operators Dennis Meyer (left) & Douglas Rego (right) share the Operator of the Quarter spotlight. Read more about both of them on page 11.

In the early years of municipal operation, the City faced many challenges. The City inherited a fleet of aging "green hornet" buses, inadequate maintenance facilities and a core of about 500 workers who had seen service reductions, leading to layoffs, lower

Diabetes Walk 2011

Naomi Shishido

Secretary, Planning & Marketing

On Saturday morning, March 19, 2011, the employees and friends of Oahu Transit Services Inc., TheBus and TheHandi-Van formed a team to walk 2.3 miles around Kapiolani Park for 12th annual "Step Out to Fight Diabetes" walk.

The Kalihi facility and The Handi-Van held a hot dog/chili/bake sale and raised over \$1,100. With the help of the donations from individual walkers and the total of the chili sale, we raised over \$2,200. We were able to purchase T-shirts that Operator Dean Kobayashi helped print and everyone was looking fabulous as we were going "green" and yellow that is, for this year's event.

Most of us traveled on our designated Bus that left the Kalihi facility bright and early so everyone didn't have to worry about parking. Peter Bermudez had set up his tents and we all relaxed after the walk as we ate our bentos that were generously donated by Hawaii Teamsters. It was a great time to get together and enjoy the company.

Special thank yous goes out to all those who helped make this event happen. From the Fundraising with the cooking, baking, selling, volunteering, donating. A big Mahalo: to Hawaii Teamsters for the generous bento lunches, the walkers that took their time out to come and show support, young, old, active employees, and retired with OTS and came out to join with their Ohana for a wonderful cause.



Photo above: (left to right): The Diabetes Walk group made up of employees, family and friends of OTS.



Photo above: (left to right): Paula Akiona, Layton Kauahikaua, Kioni Kaeo Jr., Sally Kahumoku, Georrine Akiona.



Oahu Transit Services, Inc.

FOOD DRIVE

APRIL 11-14, 2011

Driving Out Hunger From Our Community



A BIG MAHALO to all of our generous donors and volunteers. Your generosity and willingness to serve has allowed us to donate \$435.00 and 1,300 lbs. of food to the Hawaii Foodbank. Your donations will feed children, families and seniors in our communities.

Thank you all for your generosity.



TheBus Transit Security & Emergency Preparedness

The City & County of Honolulu, Department of Transportation Services, with funding from a U.S. Department of Homeland Security grant, and support from Oahu Transit Services, Inc., produced TheBus Transit Security & Emergency Preparedness video. This public information video and the accompanying safety brochure will provide information to city bus riders on what to do in the event of an emergency.

The eight minute 32 second video, produced by JN Productions, is posted on www.thebus.org in English and will be translated into 11 languages, and presented to organizations with limited English proficiency through a community outreach campaign later this year. The English version of the safety brochure will be available at timetable distribution centers, and translated versions will be available upon request. The English and translated brochures will be available for download on TheBus website.

The Cast:

Roy Dunlap, Training Coordinator
Linda Martos, Instructor
Vance Villanueva, Bus Operator/Temporary Instructor
Keith Lum, Bus Operator/Temporary Instructor
Jessie Furtado, Bus Operator/Temporary Instructor
Reuben Lauronal, Bus Operator/Temporary Instructor
Rodney Alama, Bus Operator (retired)
John Lochman, Bus Operator
Lester Yoshino, Bus Operator
Pamela Antolin, Transportation Clerk Typist
Linda Mitsunaga, Customer Communications Coordinator
Sadao "Ross" Narikiyo, Graphic Designer
Scott Sasaki, Distribution Clerk

Project Coordination Committee:

Sandra Abelaye,
Planner, Public Transit Division,
Department of Transportation Services

Crystal van Beelen, Training & Exercise Officer,
Department of Emergency Management

Nathan Akiyoshi, Manager, Training, OTS

Michelle Kennedy, Director, Marketing
& Communications, OTS



Photo above: **Cast and Crew take time out of shooting for a group photo.**



Photo above: **Vance Villanueva behind the wheel being filmed for the safety video.**



Photo above: **JN Productions crew prepping TheBus for the video shoot.**

Transit Transfers

Blair Sataraka, Central Radio Controller, was promoted on 10/16/2010. Blair was previously a Bus Operator and has been with OTS, Inc. since 3/8/2003.



Eric Tokunaga, Service Station Supervisor, was promoted on 3/16/2011. Eric was previously a Vault Puller Technician and has been with OTS, Inc. since 12/1/1981.



Shane Ogawa, Paratransit Mechanic, was promoted on 11/8/2010. Shane was previously a Paratransit Fueler-Cleaner and has been with OTS, Inc. since 7/28/2008.



John L. Black, Vice President, Paratransit Services, was promoted on 4/16/2011. John was previously Acting Vice President, Paratransit Services and has been with OTS, Inc. since 4/12/1980.



Frank Lonnon, Road Supervisor, was promoted on 11/23/2010. Frank was previously a Bus Operator and has been with OTS, Inc. since 4/7/1992.



Tracie L. Coelho, Assistant Superintendent of Transportation - Kalihi Division, was promoted on 4/16/2011. Tracie was previously a Central Radio Controller and has been with OTS, Inc. since 10/1/1994.



Norma Godoy, Senior Transportation Clerk, was promoted on 12/1/2010. Norma was previously a Transportation Clerk II and has been with OTS, Inc. since 12/1/1992.



Eric Nakashima, Director of Safety & Security, was promoted on 5/1/2011. Eric was previously Field Operations Manager in the Transportation Department and has been with OTS, Inc. since 8/5/2000.



Dawn Ikei, Senior Transportation Clerk, was promoted on 12/1/2010. Dawn was previously Clerk Sterno I and has been with OTS, Inc. since 1/19/2010.



Mona Silva, Director of Operations, Paratransit Services, was promoted on 5/1/2011. Mona was previously Operations Manager - Operators & Safety/Training at the Paratransit Division and has been with OTS, Inc. since 9/22/1990.



Linda Martos, Instructor, was promoted on 12/1/2010. Linda was previously a Bus Operator and has been with OTS, Inc. since 10/27/1987.



Sarah Tajima, Director of Service Delivery, Paratransit Services, was promoted on 5/1/2011. Sarah was previously Director of Information Technology at the Paratransit Division and has been with OTS, Inc. since 2/12/1997.



Retiree Corner

Morris Shin,
Lead Mechanic,
retired on 10/1/2010.
Mr. Shin had
34 years of service.



Leroy Lorenzo,
Bus Operator,
retired on 3/1/2011.
Mr. Lorenzo had
38 years of service.



William Asinsen,
Bus Operator,
retired on 4/1/2011.
Mr. Asinsen had
23 years of service.



Robert Costa,
Bus Operator,
retired on 10/1/2010.
Mr. Costa had
34 years of service.



Raymond Balles,
Bus Operator,
retired on 4/1/2011.
Mr. Balles had
37 years of service.



Merl Yoshimoto,
Bus Operator,
retired on 4/1/2011.
Mr. Yoshimoto had
22 years of service.



Bernard Kaiwi,
Bus Operator,
retired on 10/1/2010.
Mr. Kaiwi had
20 years of service.



Gary Chung,
HEM-Running Repair,
retired on 4/1/2011.
Mr. Chung had
35 years of service.



Antonio Ponce,
Utility Worker,
retired on 4/1/2011.
Mr. Ponce had
19 years of service.



Joseph Nuuanu,
Bus Operator,
retired on 11/1/2010.
Mr. Nuuanu had
37 years of service.



Russell Iramina,
HEM-Running Repair,
retired on 4/1/2011.
Mr. Iramina had
34 years of service.



Paul Hrabina,
Bus Operator,
retired on 4/1/2011.
Mr. Hrabina had
17 years of service.



Roy Skinner,
Bus Operator,
retired on 12/16/2010.
Mr. Skinner had
6 years of service.



Dale Tanigawa,
Bus Operator,
retired on 4/1/2011.
Mr. Tanigawa had
32 years of service.



Oswald Sheather,
Bus Operator,
retired on 4/1/2011.
Mr. Sheather had
9 years of service.



Rodney Alama,
Bus Operator,
retired on 1/1/2011.
Mr. Alama had 37 years
of service.



Eugene Naruse,
Dispatcher,
retired on 4/1/2011.
Mr. Naruse had
32 years of service.



Andres Talaro,
Paratransit Operator,
retired on 4/1/2011.
Mr. Talaro had
17 years of service.



Joseph Artiaga,
Paratransit Operator,
retired on 3/1/2011.
Mr. Artiaga had
17 years of service.



Margaret Joseph,
Bus Operator,
retired on 4/1/2011.
Mrs. Joseph had
25 years of service.



In Memory of . . .

Jamie McCandless passed away on November 2, 2010. Ms. McCandless was employed with MTL, Inc., on December 8, 1979, as a Bus Operator in the Transportation Department. She retired on April 1, 2005, with 26 years of dedicated service.

William Klein passed away on November 8, 2010. Mr. Klein was employed with OTS, Inc., on August 29, 1992, as a Bus Operator in the Transportation Department. He retired on September 1, 2009, with 17 years of dedicated service.

Charles Wahinehookae passed away on November 11, 2010. Mr. Wahinehookae was employed with MTL, Inc., on April 12, 1974, as a Bus Operator in the Transportation Department. He retired on May 1, 1989, with 15 years of dedicated service.

John Navarro passed away on December 8, 2010. Mr. Navarro was employed with MTL, Inc., on October 2, 1973, as a Helper in the Maintenance Department. He retired on June 1, 2005, with 32 years of dedicated service.

Walter Oba passed away on December 21, 2010. Mr. Oba was employed with MTL, Inc., on April 10, 1976, as a Bus Operator in the Transportation Department. He retired on August 1, 2001, with more than 25 years of dedicated service.

Patricia Nielsen passed away on December 25, 2010. Mrs. Nielsen was employed with OTS, Inc. on February 10, 1997, as the Vice President of Paratransit Services. She retired on December 1, 2010, with 13 years of dedicated service.

Charlotte K. H. Sasaki passed away on January 23, 2011. Ms. Sasaki was employed with MTL, Inc., on September 14, 1976, as a Bus Operator in the Transportation Department. She became an Instructor on October 1, 1994. She retired on January 1, 2007, with more than 30 years of dedicated service.

James R. Woods passed away on January 13, 2011. Mr. Woods was employed with HRT Co. Ltd., on June 5, 1940, as a Welder in the Maintenance Department. He retired from MTL, Inc., on May 1, 1982, after 42 years of dedicated service.

Sampson K. Kaawa Sr. passed away on January 23, 2011. Mr. Kaawa was employed with MTL, Inc., on April 27, 1973, as a Bus Operator in the Transportation Department. He retired on April 1, 2007, with 34 years of dedicated service.

Harrison M. Y. Chang passed away on January 29, 2011. Mr. Chang was employed with MTL, Inc., on March 24, 1973 as a Bus Operator in the Transportation Department. He became a Dispatcher on August 1, 1990 and retired from OTS, Inc. on June 1, 2008 after more than 35 years of dedicated service.

Robert F. Nagaoka passed away on March 6, 2011. Mr. Nagaoka was employed with MTL, Inc., on July 15, 1976 as a Bus Operator in the Transportation Department. During his more than 34 years of dedicated service, he held positions such as Temporary Dispatcher and Temporary Road Supervisor. He became a Road Supervisor on August 1, 2002. On August 1, 2008, Mr. Nagaoka was promoted to Assistant Superintendent of Transportation, Kalihi Division.

Bus Operator Class 182 Graduated October 15, 2010



Photo above (left to right): **Chi An Wong, Steven Torres, William Spotkaeff, Sarah Barzar, Daniel Momosea, Tony Choe, Issac Navarro, Glenn Gomes, John Wood.**

Bus Operator Class 183 Graduated December 8, 2010



Photo above (left to right): **Van Wai, Chad Haili, Keako Kama, Kyle Marsom, Dave Tausa.**

New OTIS 'Ohana

Employee	Title	Date of Hire
VAIMASINA ISHIYAMA	Paratransit Reservationist	10/11/2010
BENJAMIN ARANG	Paratransit Operator	10/16/2010
KEVIN AU	Paratransit Operator	10/16/2010
GEORGE DAMON	Paratransit Operator	10/16/2010
KEVIN FUJIOKA	Paratransit Operator	10/16/2010
JOSHUA PERRY	Paratransit Operator	10/16/2010
RUBEN POKIPALA	Paratransit Operator	10/16/2010
LOIMATA POTOAE	Paratransit Operator	10/16/2010
SARAH BARZAR	Bus Operator	10/16/2010
TONY CHOE	Bus Operator	10/16/2010
GLENN GOMES	Bus Operator	10/16/2010
DANIEL MOMOSEA	Bus Operator	10/16/2010
ISAAC NAVARRO	Bus Operator	10/16/2010
WILLIAM SPOTKAEFF	Bus Operator	10/16/2010
STEVEN TORRES	Bus Operator	10/16/2010
CHI AN WONG	Bus Operator	10/16/2010
JOHN WOOD	Bus Operator	10/16/2010
SHANAE KAMAKAWIWOOLE	Entry Information Clerk	11/03/2010
ARIELLE MCGEE	Temporary Clerk Steno	11/22/2010
CHAD HAILI	Bus Operator	12/09/2010
KEKOA KAMA	Bus Operator	12/09/2010
KYLE MARSOM	Bus Operator	12/09/2010
DAVE TAUSA	Bus Operator	12/09/2010
VAN WAI	Bus Operator	12/09/2010
TONYA-AMBER LIUA	Entry Bus Pass Clerk	01/18/2011
BRIAN SMITH	Paratransit Mechanic	03/01/2011
CHRISTIAN FAUSTINA	HEM - Air Condition	03/01/2011
MARIANN SAGUIBO	Paratransit Fueler/Cleaner	03/05/2011
CHAD OHIRA	HEM - Electrician	03/14/2011
WARREN LEE	HEM - Body Shop	03/16/2011
MIKAELE AH YOU	Bus Operator	03/19/2011
ROY BANES	Bus Operator	03/19/2011
FLORENDO CALABITIN	Bus Operator	03/19/2011
RACHEL HAMASAKI	Bus Operator	03/19/2011
ALFRED HOLLISTER	Bus Operator	03/19/2011
SHINICHI KATO	Bus Operator	03/19/2011
NEIGHTON LEE	Bus Operator	03/19/2011
KERRY NISHIMIYA	Bus Operator	03/19/2011
PETER RILLEN	Bus Operator	03/19/2011

Bus Operator Class 184 Graduated March 18, 2011



Photo left (left to right): Alfred Hollister, Shinichi Kato, Mikaele Ah You, Rachel Hamasaki, Peter Rillen, Kerry Nishimiya, Roy Banes, Florendo Calabitin, Neighton Lee.

Paratransit Class 38 Graduated October 15, 2010



Photo left (left to right): Joshua Perry, Kevin Au, Benjamin Arang, George Damon, Loimata Totoae, Colleen Martin, Kevin Fujioka, Clyde Vereze, Rueben Pokipala.

HOLIDAY BASH 2010

Kalihi Facility



Transportation's Outstanding Employees of the Year Honored at Holiday Bash

Photo left (left to right): **Luis Navarro**; the late **Robert Nagaoka**; **Lance Santos**; **John Lou**, Outstanding Support Employee of the Year; **Tracy Kim**; **Ian Thomson**, Outstanding Operator of the Year - Pearl City Division; **Craige Naipo**, Outstanding Operator of the Year - Kalihi-Palama Division; **Ralph Nishimura**; **Eric Nakashima**; **Ralph Faufata**; **Stephen Ventura**.



Pearl City Facility



2011 OTS Roadeo Winners

THEBUS ROADEO

1st Place **DERWIN YAMAGUCHI**
 2nd Place **PAUL FERNANDEZ**
 3rd Place **SEAN-BENNETT PAIO**

THEBUS MAINTENANCE ROADEO

1st Place **BRIAN LOWERY**
 RICHARD TAKEUCHI
 RAY BAGUIO

THEHANDI-VAN ROADEO

1st Place **LANCE AMERO**
 2nd Place **TERRENCE KEALOHA**
 3rd Place **ARIEL PONCE**



Photo above: OTS Roadeo Winners honored by the Honolulu City Council.

Bus Operators Of The Month

Operator Safety Awards

KALIHI DIVISION

PEARL CITY DIVISION

November 2010

Marc Behic
Clayton Chock
Robert Derricotte

December 2010

Darryl Dutro
Robert Humel
Sean-Bennett Paio

January 2010

Randy Fernandez
Patrick Olim
Vernon Silva

February 2010

Alan Farias
Daniel Nartatez
Robert Mokuau

March 2010

Layton Kauahikaua
Karen Laitila
Richard Lobendahn

November 2010

Eloy Birtodaso Jr.
Tenitala Purcell
Norman Wong

December 2010

Rudolph Abeyta
Lester Berano
Gerri Farias

January 2010

Albert Akana
Jennifer Bennett
Robin Castillo

February 2010

Burt Garcia Jr.
Brandon Kamiya
Dean Rodrigues

March 2010

Jeffrey Aquino
Bradley Bantolina
Francis Fukuda Jr.

October 2010

Operator	Years
Lincoln Alvarez	29
Raymond Chun	20
Ruben Colleado	35
David Kilborn	20
Edward Nakamura	34

November 2010

Operator	Years
Howard Barona	22
Donald Chang	34
Ethan Kahoano	30

December 2011

Operator	Years
Terry Caberto	25
Iameli Kaio	25
David Keaweehu Jr.	29
Pamela Self	31

January 2011

Operator	Years
Eliezer Diocares	20
Edward Kama	21
Richard Wai	30
Lance Whang	20

February 2011

Operator	Years
Dennis Meyer	33
William Taguado	20
Derrick Tanaka	28
George Wong	22

Ehime-Hawaii: Healing Through Baseball

Dacha Nahinu Transportation Clerk Coordinator, Kalihi - Palama Division

Bus Operator Andrew Perreira and his family had the unique opportunity to participate in the Ehime-Hawaii Youth Baseball Exchange Program held in Ehime, Japan from November 23 to November 26, 2011. This is a goodwill event and commemorative of the tragic accident involving the USS Greenville and Japanese high-school fishing training ship, Ehime Maru on February 9, 2001. Andrew's son, Travis Garcia-Perreira is on Team Hawaii where he plays as a first baseman, pitcher, and outfielder (not all at the same time). The first day's double-header in Uwajima was taken by Team Hawaii. The second double-header at Botchan Stadium in Matsuyama, Japan, was yet another feat for Team Hawaii. The fifth and final game was played against the Chiba All-Stars at Chiba Stadium in Tokyo. Celebrities such as Sumo Wrestler Konishiki accompanied by his wife, and former New York Mets Manager Bobby Valentine were spectators in attendance. Chiba All-Stars defeated Team Hawaii, leaving Hawaii with a 4 - 1 record. WAY TO GO TEAM HAWAII!!! Professional baseball player Benny Agbayani, who sponsors this tournament, also traveled with the team. Andrew says, "it was an awesome cultural exchange for him, his family, and the team." He

expresses endless gratitude for the hospitality the Japanese hosts and others have shown all of them, including omiyage (gifting) and a welcoming home-stay throughout their visit. "This was one of the greatest experiences the kids have ever had!" Andy would like to extend a big Mahalo to OTS Management for all their support.



Operator of the Quarter

Congratulations Dennis Meyer, Winter 2010 Operator of the Quarter!

Dennis was first featured in the May 2004 issue of Express! Seven years later with 38 years under his belt, Dennis is now number 9 in seniority company-wide, and number 4 at the Pearl City Division.

Dennis drives the Route 432 that runs through Waipahu. After his shift, he goes home, does his chores, gets dinner ready and spends time with his grandson Dennis Kaniala.

Dennis has a few words of wisdom to pass along to his junior co-workers.

“Pay attention. Watch traffic. Work every day. Do your job. Take care of your people (passengers). Don’t get into any accidents and don’t get complaints. When you finish your job, go home to your family.”



Photo Above: **Winter 2010 Operator of the Quarter Dennis Meyer.**

Congratulations to Douglas Rego, Spring 2011 Operator of the Quarter!

Doug Rego joined OTS 13 years ago, and is currently number 248 in seniority at the Kalihi-Palama Division, and number 456 of the company’s 928 bus operators.

Doug spent three years on the extra list before signing up for relief and regular runs, and his new favorite route is Route 14, which he drives on weekends. “Driving the Route 14 is less stressful than driving other routes, plus the scenery is very nice.”

Married to Gale for 11 years, Doug is working towards getting his Associate of Science degree at Honolulu Community College.

Doug’s advice: “Keep a positive attitude. Greet your customers with a smile and with kindness. You may just turn someone’s bad day around!”



Photo Above: **Spring 2011 Operator of the Quarter Douglas Rego.**

Aloha, Patty

John Black

Vice President, Paratransit Division

We recently lost a dear friend, mentor and great boss.

Patricia Nielsen passed away last year Christmas day. She had been with us since 1997 and helped set up TheHandi-Van as we know it today. Patty was instrumental in creating a mission statement that was the foundation of her life work and that was to “Make a difference in the lives of persons with disabilities by providing excellent transportation services driven by the spirit of Aloha.”

Prior to joining Oahu Transit Services Inc. Patty was employed at the TriMet agency in Portland, Oregon. During her 20 year career at TriMet, she was honored with many awards along with a national award presented to her by Easter Seals for her work in Project Action for fostering cooperation between transit officials and the disabled community. She also received the National Transit Institute (NTI) “Distinguished Service Award” for “her ability to develop partnerships between transit providers and the disabled community, and her willingness to share her materials and expertise with others in the transit industry.” For those of you who were lucky enough to attend her “Welcome to our World” (WOW) sensitivity program, you’d understand why!

Patty was a loving and committed Christian, and a member of many boards and committees while working for OTS. She brought new perspectives and viewpoints to the table in all that she did. While at TheHandi-Van, she was the driving



force that bridged OTS with many in the community as well as some of the groups that represent persons with disabilities. She will be long remembered for creating a culture of caring, not only for the employees, but for customers as well.

Bus Operators go to Mokauea Island

On April 13, 2011, fourteen bus operators volunteered as steersmen/paddlers by shuttling Mililani Middle School students by canoe to and from Mokauea Island, which is located less than ½ mile off Sand Island, as part of the ongoing clean-up/restoration/education program.

With the guidance of Kai Makana, a non-profit organization that oversees the Mokauea Island Restoration Project, the

operators spent their mid-day breaks to assist in the restoration of one of Hawaii’s last remaining fishing villages.

Mahalo to the following operators: Spencer Baldomero, Jared Freitas, Keith Garlock, Peter Helsham, Randy I, Len Kamakawiwoole, Leighton Kauahikaua, Kathleen Paiva, Greg Perreira, Bobby Salis, Robert Shinsato, Alipate Taualupe, Ben Tibas and Darrell Yago.



Paratransit Safety Awards

October

1st Yr. Award	<i>Coronella Filoteo</i>	<i>George Pusins</i>	
2nd Yr. Award	<i>Glenn Bocoboc</i>	<i>Earl Chung</i>	
3rd Yr. Award	<i>Michael Evangelista</i>	<i>Kyle Hussey</i>	<i>Daniel Macho</i>
4th Yr. Award	<i>Valray Jeremiah</i>	<i>Freddie Makinano</i>	<i>Ricky Quibodeaux</i>
5th Yr. Award	<i>Tonette Gumapac</i>		
6th Yr. Award	<i>Amelia Willing</i>		

November

7th Yr. Award	<i>Benjamin Roque</i>	<i>Roman Villanueva</i>	
1st Yr. Award	<i>Eric Fujitani</i>	<i>Cynthia Robello</i>	
2nd Yr. Award	<i>Rusty Alama</i>	<i>Georgette Chun</i>	
4th Yr. Award	<i>Michael Woodward</i>		
7th Yr. Award	<i>Alexander Visarra</i>		

December

1st Yr. Award	<i>Glenn Britto</i> <i>Fred Uemura</i>	<i>Julio Fonoti</i>	<i>Michael Gomes</i>	<i>Granit Kekua</i>
2nd Yr. Award	<i>Alvarado, Marshall</i>	<i>Betsy Arakaki-Poepoe</i>	<i>Sidney Nadoza</i>	
3rd Yr. Award	<i>Rannie Agag</i>			
4th Yr. Award	<i>Leslie Llacuna</i>			
5th Yr. Award	<i>Kawe Williams</i>			
6th Yr. Award	<i>Martin Luckhaus</i>			
7th Yr. Award	<i>Stanley Souza</i>			
8th Yr. Award	<i>Gordon Abbott</i> <i>Fetausia Iose</i>	<i>Violet Ahia-Young</i> <i>Reginamae Martin</i>	<i>Ramon Anagaron</i> <i>Andrew Miller</i>	<i>Randall DeGuzman</i> <i>Andrew Viernes</i>

January

1st Yr. Award	<i>Matthew Grace</i>	<i>Leslie Oshiro</i>	
2nd Yr. Award	<i>James Jeremiah</i>	<i>Harry Kurihara</i>	<i>Gaylen Paio</i>
3rd Yr. Award	<i>Benjamin Calamayan</i>	<i>Rutherford Lee</i>	
4th Yr. Award	<i>Laverne Pitre</i>		
5th Yr. Award	<i>Virginia Mole</i>		
6th Yr. Award	<i>Jeffery Kwon</i>		
8th Yr. Award	<i>Desiree Harvey</i>	<i>Lavone Ikeda</i>	<i>Keolanui Kaina</i> <i>Wendell Pinero</i>

February

1st Yr. Award	<i>Leilani Omeli</i>		
2nd Yr. Award	<i>Rachel Martinez</i>		
3rd Yr. Award	<i>Leonard Arcano</i>	<i>Jonathan Baquiel</i>	<i>Gregory Quilit</i>
4th Yr. Award	<i>Irene Baker</i> <i>Terrence Kealoha</i>	<i>Lani Capua</i> <i>Francis Silva</i>	<i>Rudy Cruz</i> <i>David Dieudonne</i>
5th Yr. Award	<i>Isaako Loa</i>	<i>Elena Paongo</i>	

Escrimadors in Chinatown

Mark Behic Bus Operator

The Pulahan Filipino Martial Arts group performed at the 2011 Chinese New Year's Celebration in Chinatown in February. OTS participants included Tuhan Marc Behic, Escrimador Chucky Sullivan, High Chief Lorenzo Tadena and High Chief Kevin Look.



Zoom Scheduling

Jon Nouchi

Director of Planning & Service Development

Everyone knows the consequences of being late. Bus operators must also deal with the pressure of never being early. With Honolulu's variable levels of traffic, it is a fine and often challenging line to walk. With this in mind, the Service Development team will be introducing a new method of operations with the June 2011 Sign-up that should make some bus operations more efficient.

Called **Zoom Scheduling**, this new type of operation will allow drivers on specific routes at designated times of the day to run early or sharp for their benefit and the benefit of their passengers. A route operated under **Zoom Scheduling** rules is very simple: from a specified timepoint (called a **Zoom Point**), an operator may proceed to the end of that trip as quickly and efficiently as possible while maintaining safety practices and following all rules of the law. If you run sharp after the Zoom Point, no problem! All the extra time at the end of the line becomes yours as part of your layover. Nobody likes it when a bus operator is forced to drag the line because a schedule has too much time. With **Zoom Scheduling**, the object is to deliver your passengers as efficiently as possible without subjecting them to unnecessary delays should there be less traffic than anticipated.

There are several points to consider when operating under Zoom Scheduling rules:

1. Do not intentionally leave your starting timepoint late.
2. Under no circumstance may you leave the **Zoom Point** early.
3. Do not intentionally drag the line and delay service.
4. Even with **Zoom Scheduling** in effect, there may be route segments where running time is inadequate. Please communicate to the Scheduling Department about these areas by submitting a memo, calling, emailing, or visiting the department.

Zoom Scheduling will debut on Routes A, B, C, and E. Pending successful operations on these routes, **Zoom Scheduling** will expand to peak-hour expresses and other routes. Be on the lookout during the run sign-up period for official memos and guides detailing specific **Zoom Scheduling** operations. For any questions regarding **Zoom Scheduling**, please contact the Training or Scheduling departments.

Earning a Master's Degree on TheBus

Amber Hawkinson

Graduate Student

Where do you go when you need a quiet place to work with no distractions? TheBus, of course! With a commute from Makaha to Kakaako along the parking lot otherwise known as the H-1, while holding a full-time job, it can be a challenge to find time to do much else. Fortunately, a round-trip commute on TheBus can provide the extra time to accomplish much more in a day. Slightly over a year ago, while sitting in a traffic jam on the Moanalua Freeway at 7:00 p.m. after a long day of work, I finally made the decision to try TheBus. The following day, I took the 93 Express, and I continue to ride it daily. The change

has proven to be very beneficial. Since I started riding TheBus, I have earned a professional designation almost entirely on my commute, and recently started working on a master's degree. Instead of sitting in the car listening to traffic reports, I log in to my courses using mobile Internet and a laptop. The vast majority of my papers and reading assignments are completed on TheBus, all while a capable and friendly driver delivers me safely to my destination. Mahalo to TheBus and to the fantastic drivers that make my commute much more safe, productive, and enjoyable!



Advancements to TheHandi-Van

Herb Barboza

Vice President, Maintenance

Early summer will bring some long awaited changes to the Paratransit Services operations. Paratransit Maintenance is looking forward to taking possession of their new maintenance facility at 611 Middle St. Along with the much anticipated move comes the arrival of 38 new TheHandi-Van vehicles.

The combination of new equipment and a new facility designed specifically for Paratransit operations will surely elevate everyone's spirit. Newer equipment will offer greater reliability and a lower lifecycle cost. The Paratransit Maintenance team, responsible for maintaining 166 Paratransit vehicles, is eager to replace a portion of their older fleet. The replacement schedule calls for a one-for-one replacement with no growth to the overall fleet size. Thirty-eight of the older vans will be retired from service and replaced with fresh, new Ford E-450 vans.

A brand new spin on vehicle replacement is the big switch from diesel power to gasoline powered propulsion. Ford's new 6.8-liter Triton V-10 gasoline engine delivers diesel-like performance with a smoother, quieter ride quality. Another big advantage is its price, relative to traditional diesel engines that dominate the medium duty truck market. Gasoline engines burn

cleaner than diesel engines and don't require the same complex, exhaust-scrubbing hardware. Thus, OTS would be saving thousands of dollars in upfront new vehicle costs. Those cost savings could be translated into greater vehicle purchasing potential.

As for the new Paratransit Maintenance facility, it couldn't come at a better time. The demands on Paratransit Maintenance have grown tremendously over the past few years. The increase in system service hours compels Maintenance to operate at a level which only can be described as challenging. A fully functioning facility designed specifically for vehicle maintenance will ease many of the resource robbing redundancies that come with a temporary makeshift location. The new facility will feature eight vehicle maintenance bays in a configuration suited to provide efficient vehicle servicing. Other features such as overhead product reels in each repair bay will further improve operational proficiency.

The men and women of Paratransit Maintenance are a dedicated, hardworking group. They take a great deal of pride in the service they provide. New equipment brings an exciting opportunity for Paratransit to really strut their stuff. Keep an eye on this group, they're about to take it to the next level!



Express!

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Calendar of Events

May

- 2 - 4 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at
both divisions
- 5 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at the
Kalihi Division
- 10 - Relief Run Completion:
Start Time: 9:00 a.m. at both
divisions
- 11 - Relief Run Completion:
Start Time: 9:00 a.m. at the
Kalihi Division
- 29 - Effective Start Date for the
May Sign-Up
- 30 - Memorial Day Holiday -
Sunday Schedule (AZOn)

June

- 10 - Kamehameha Day Holiday -
State Holiday Schedule

July

- 3 - Deadline to submit "Division
Transfer" memos to Dispatch
- 4 - Independence Day Holiday -
Sunday Schedule (AZOn)
- 18 - Regular Run Sign-Up:
Start Time: 2:00 p.m. at
both divisions
- 19 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at the
Pearl City Division
Start Time: 2:00 p.m. at the
Kalihi Division
- 20 - 22 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at
both divisions
- 25 - 27 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at
both divisions
- 28 - Regular Run Sign-Up:
Start Time: 9:00 a.m. at the
Kalihi Division

August

- 2 - Relief Run Completion:
Start Time: 9:00 a.m. at
both divisions
- 3 - Relief Run Completion:
Start Time: 9:00 a.m. at the
Kalihi Division
- 19 - Admission Day - State Holiday
Schedule
- 21 - Effective Start Date of the
August Sign-Up