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## Remember Who We Are



**J. Roger Morton**  
President and General Manager

I'm reminded almost daily of just how important TheBus and TheHandi-Van is to the fabric of our beautiful island home. We are in the news almost every week for good and bad reasons. This is understandable—TheBus provides about 210,000 daily trips to residents and visitors, and TheHandi-Van provides about 4,000 daily trips to our disabled community who are not able to use TheBus effectively.

Much of the credit for this success goes to our dedicated front line people—Bus and Paratransit Operators and our friendly Information, Customer Service, and Service Delivery staffs. I'm especially grateful for the unsung contributions of our behind-the-scene staffs—maintenance, clerical, and supervisory staff who keep our complicated network humming. Without their efforts, we would not enjoy the high regard of our customers, community, elected officials, and industry. We could not be all that we are without the dedicated contributions that all of

our staff make to meeting the high standards of schedule, service, safety, and security that we set for ourselves and that our customers expect and appreciate.

On July 1 we began a new budget year, and I thought some of you would like to know the scope of our operations. Our operator numbers for TheBus and the Handi-Van will total about 1,350 by the end of this year. Altogether, we will have almost 2,000 OTS employees and the overall budget is about \$250 million. We expect that we will provide about 70 million transit trips over the course of a year—approximately 210,000 trips per day. We'll consume about 6 million gallons of diesel fuel, and we will operate almost 100,000 vehicle miles of travel per day on our buses and Handi-Vans. Sometime in this fiscal year, we plan to improve service in Mililani and along the North Shore. We also plan our first peak express bus from the Wahiawa-Mililani-Waipahu area to Kapolei to support the new employment areas in

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## Operators of The Quarters



**Operators Ralph Aviles (top left), Glenn Gima (top right), and Paratransit Master Operator Robert McCormick (bottom) share the spotlight. Read more about them on page 11.**

# Transit Transfers

**Neal Yamanouchi**, Lead Trades Person, was promoted on 11/3/2015. Neal was previously a Journeyman Tradesperson and has been with OTS, Inc., since 8/14/1995.



**Charlton Lyman**, Journeyman Trades, was promoted on 1/16/2016. Charlton was previously a Temporary Trades Helper and has been with OTS, Inc., since 10/20/2014.



**Joshua Candelina**, Central Radio Controller, was promoted on 12/1/2015. Joshua was previously a Bus Operator and has been with OTS, Inc., since 5/31/2008.



**Tracy Kim**, General Superintendent, Transportation, was promoted on 2/1/2016. Tracy was previously Superintendent of Transportation, Kalihi Division and has been with OTS, Inc., since 8/2/1988.



**Ringo Manu**, Central Radio Controller, was promoted on 12/1/2015. Ringo was previously a Bus Operator and has been with OTS, Inc., since 1/17/1998.



**Spencer Louie**, Technical Equipment Coordinator, was promoted on 2/1/2016. Louie was previously a Lead Mechanic and has been with OTS, Inc., since 5/3/1999.



**Walter Oba**, Central Radio Controller, was promoted on 12/1/2015. Walter was previously a Bus Operator and has been with OTS, Inc., since 11/1/2008.



**Romy Barut**, Maintenance Manager, Paratransit Services, was promoted on 3/1/2016. Romy was previously Asst. Maintenance Manager II Paratransit Services, and has been with OTS, Inc., since 12/12/1994.



**Roger Smith**, Dispatcher, was promoted on 12/1/2015. Roger was previously a Bus Operator and has been with OTS, Inc., since 12/16/2006.



**Edwin Bolosan**, Asst. Superintendent, Maintenance – Kalihi Division, was promoted on 3/1/2016. Edwin was previously an HEM – Running Repair and has been with OTS, Inc., since 12/1/1997.



**Jimmy Scott**, Road Supervisor, was promoted on 1/1/2016. Jimmy was previously a Bus Operator and has been with OTS, Inc., since 8/11/2001.



**Pitone Leao**, Road Supervisor, was promoted on 3/1/2016. Pitone was previously a Bus Operator and has been with OTS, Inc., since 12/1/2007.

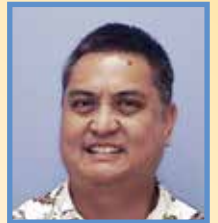




**Robril Tingcang**, Superintendent, Transportation – Kalihi Division, was promoted on 3/1/2016. Robril was previously an Asst. Superintendent of Transportation and has been with OTS, Inc., since 6/18/1994.



**Thomas Ayson**, Road Supervisor, was promoted on 4/16/2016. Thomas was previously a Bus Operator and has been with OTS, Inc., since 11/1/2008.



**Paula Anne Ignacio**, Purchasing Manager, was promoted on 3/16/2016. Paula was previously an Assistant Purchasing Manager and has been with OTS, Inc., since 7/11/1988.



**Wayne Kaululaau**, Central Radio Controller, was promoted on 4/16/2016. Wayne was previously a Bus Operator and has been with OTS, Inc., since 12/16/2006.



**Melvin Ling**, Dispatcher, was promoted on 3/16/2016. Melvin was previously a Bus Operator and has been with OTS, Inc., since 9/22/2007.



**Greg Serapion**, Asst. Maintenance Manager I, Paratransit Services, was promoted on 4/16/2016. Greg was previously a Paratransit Lead Mechanic and has been with OTS, Inc., since 12/4/2006.



**Felipe Anguiano**, Lead Mechanic, was promoted on 4/1/2016. Felipe was previously a HEM – Running Repair and has been with OTS, Inc., since 11/24/2008.



**Karis Kamoku**, Paratransit Dispatcher, was promoted on 5/1/2016. Karis was previously a Paratransit Reservationist and has been with OTS, Inc., since 11/25/2014.



**Rex Paguirigan**, Asst. Superintendent, Transportation – Kalihi Division, was promoted on 4/1/2016. Rex was previously a Road Supervisor and has been with OTS, Inc., since 8/11/1990.



**Ruiz Dominador**, Paratransit Lead Mechanic, was promoted on 6/1/2016. Ruiz was previously a Paratransit Mechanic and has been with OTS, Inc., since 3/2/1996.



**Pamela Antolin**, Transportation Clerk Coordinator, was promoted on 4/16/2016. Pamela was previously a Clerk Typist II and has been with OTS, Inc., since 2/1/2008.



# Retiree Corner

**Joseph Cordero**,  
Paratransit Customer  
Service Clerk,  
retired on 12/1/2015.  
23 years of service



**Francis Fukuda**,  
Bus Operator,  
retired on 4/1/2016.  
23 years of service



**Koli Faausugafa**,  
Bus Operator,  
retired on 4/1/2016.  
35 years of service



**Darrell-Lynn Williams**,  
Bus Operator,  
retired on 12/1/2015.  
21 years of service



**Eric Koizumi**,  
HEM – Running Repair,  
retired on 4/1/2016.  
28 years of service



**Dani Suzawa**,  
Personnel Supervisor,  
retired on 4/1/2016.  
34 years of service



**Edwin Albano**,  
Accounting Supervisor,  
Paratransit Services,  
retired on 1/1/2016.  
18 years of service



**Mark Ramos**,  
Bus Operator,  
retired on 4/1/2016.  
42 years of service



**Hank Takafuji**,  
Paratransit Operator,  
retired on 4/12/2016.  
9 years of service



**Hubert Fernandez**,  
Bus Operator, retired on  
1/1/2016.  
14 years of service



**Gary Nakashima**,  
Bus Operator,  
retired on 4/1/2016.  
38 years of service



**Gayle Kahalehau**,  
Bus Operator,  
retired on 5/1/2016.  
28 years of service



**Kerry Dickenson**,  
Road Supervisor,  
retired on 1/1/2016.  
33 years of service



**Theresa Figueroa**,  
Secretary II retired on  
4/1/2016.  
44 years of service



**Robert Martin**,  
Bus Operator,  
retired on 5/1/2016.  
32 years of service



**Leonardo Arcano**,  
Paratransit Operator,  
retired on 2/1/2016.  
18 years of service



**Edward Izutsu**,  
HEM - Air Condition,  
retired on 4/1/2016.  
36 years of service



**Lionel Mattoon**,  
Bus Operator,  
retired on 5/1/2016.  
27 years of service



**Charles Davis**,  
Bus Operator, retired on  
3/2/2016.  
41 years of service



**Gerald Wan**,  
Bus Operator,  
retired on 4/1/2016.  
36 years of service



**James Lucena**,  
Bus Operator,  
retired on 5/1/2016.  
25 years of service



**Eduardo Soria**,  
Bus Operator,  
retired on 4/1/2016.  
17 years of service



**Steve Uyeda**,  
HEM – Body Shop,  
retired on 4/1/2016.  
36 years of service



**Michael Onouye**,  
Technical Equipment  
Coordinator,  
retired on 5/1/2016.  
34 years of service



**Michael Costa,**  
Bus Operator,  
retired on 5/1/2016.  
36 years of service



**Edward Gilbert,**  
Bus Operator,  
retired on 5/10/2016.  
27 years of service



**Robert Vierra,**  
Bus Operator,  
retired on 6/1/2016.  
42 years of service



**Alfred Rosario,**  
Dispatcher,  
retired on 6/1/2016.  
42 years of service



**Archer Onouye,**  
HEM – Brake Shop,  
retired on 6/1/2016.  
38 years of service



# Remember Who We Are

## Continued from cover

the second city. And of course, we will need to deal with the high degree of construction occurring throughout the island but especially along the rail corridor.

On the capital side, we will continue to receive new buses this year to keep our bus and Handi-Van fleets in a state of good repair and to allow some increase in our Handi-Van fleet. We've also begun work on a joint project with HART to develop a new smart card fare program that will allow seamless travel between bus and rail. And the City has begun a planning study to determine how rail passengers will complete that last mile or two to get from a station to Waikiki or UH. We are fortunate that our City leaders continue to invest in our public transportation system and continue to have confidence in Oahu Transit Services to act as their bus and Handi-Van operator.

My objectives for the coming year are to continue to stress safety, better employee attendance, and improved on-time performance. On the safety side, our collision rate has remained about the same over the past few years but our passenger injuries (generally from falling down on the bus) are on an improving trend. Compared to other large transit bus systems on the mainland, TheBus ranked 11th best out of 36 systems for collisions and 17th out of 36 for passenger falls while riding TheBus. I know that operating a bus or a Handi-Van on our crowded streets is a tough job especially with the heavy passenger loads and all the other traffic, which is being exacerbated by various construction projects. Compared to 36 other transit systems, TheBus has the heaviest average load factors which translate into more standing passengers. Still, I know we can always do better.

All in all, I am proud of the job that the men and women of Oahu Transit Services perform every day. I still enjoy coming to work every day because of the spirit of our employees, and I try to make a difference to the experiences of our customers. Mahalo to all of our employees for making the Company what it is today. Imua!

## Aloha United Way Day

**Friday, September 30, 2016**

**Kalihi Facility - Operators' Lounge  
9:00 a.m. to Wheneva Da Food Run Out**

### The Food of My People – Cook Off

This year we are going back to our roots. Cook us a meal that means something to you and your family. You also need to include a short narrative of how this dish was important to your family.

The 1st Place WINNER will receive a \$200, an article in the Express! newsletter, a winner's certificate and bragging rights for having the **BEST COMFORT FOOD** at OTS!

### The Taste of OTS – Food of My People

Taste the best dishes imaginable by purchasing each tasty serving for \$3.50 or a full lunch plate for \$8.00. All proceeds will go towards the Aloha United Way fund. Each serving will be accompanied with a voting sheet to select a winner in the Cook-off.

## OTS Organization Olympics aka "000!" Friday, September 30, 2016

Four-man teams will compete in a series of five challenges.  
1st Place: Bragging rights, posting on the Intranet, photo in the Express! newsletter, certificate of achievement, and \$200 for a luncheon for their team.

Entrance Fee is \$100 per team.  
**Note: Minimum of eight (8) teams for the event to take place.**

## Aloha United Way Pledge Form Prize Drawing

Simply fill out the Aloha United Way Pledge form attached to your pay stub and drop it off at the Human Resources Office. All pledge forms will be entered into the drawing.

# OTS Cosplay Contest

**Monday, October 31, 2016**

**9:00 a.m. Pearl City,  
10:00 a.m. Paratransit  
11:00 a.m. Kalihi**

**Operators' Lounge at all three locations**

**Categories:  
Halloweeniest  
In the Media/Pop Culture  
Outside the Box  
Best In Show**

**Prize: \$25 gift card, posting on the Intranet  
and newsletter.**

- Minimum of four (4) entries required per location.
- Costumes used in the 2013 & 2014 contests are not eligible.
- Winners from the 2014 contest are not eligible to win a prize but can join in the presentations at any of the locations.



## Bus Operator Class 203 Graduated March 4, 2016



Photo above (left to right) Front Row: **Peter Williams, Jerry Valdez, Mateo Baptista.**  
Middle Row: **Wayne Akui, Antonio Quichocho, Rafael Javier, Tiffany Horne, Deanna Elkington, Tina Merritt, Carolee Pacheco, Ronnie Matsumoto.**  
Back Row: **Philip Matias, Clifton Cuba, Mila Siimalevai, Alfred Palauni, Mardy Tamayo.**

## Bus Operator Class 204 Graduated June 3, 2016



Photo above (left to right) Front Row: **Philippe Baquiel, Zhaozong Yang, Pati Sagapolutele, Austin Inouye.**  
Middle Row: **Michael Molina, Tasimilo Afoa, Robert Bailey, Teresa Kahookele, Bryson Ruiz, Aaron Mattis.**  
Back Row: **Timothy Villanueva, Ronson Roman, Arthur Gascon, Kimberly Kaikaka, Alvin Robino, Ruben Marcos, Tonette Gumapac.**

# Daryl and Vai Ishiyama's Story



Now showing at all Consolidated Theatres Hawaii as a prelude to your featured movie is the story of Daryl and Vai Ishiyama . It's a two-minute piece sharing how both of them met, fell in love, and got married while working together at the Consolidated Theatres Ward Cineplex.

Daryl and Vai's love story is the first in a series of stories Consolidated is creating to celebrate its 100th anniversary in Hawaii next year.

Daryl (Counting Room Clerk II) and Vai (a Paratransit Dispatcher) met just prior to the opening of the Ward Theatres in 2001 and married in 2005.

To view Daryl and Vai's story:

<http://creativity-online.com/work/consolidated-theatres-daryl-vai/47883>

To view article in News of Hawaii:

<https://newsofhawaii.com/summers-greatest-rom-com-starring-daryl-and-auntie-vai/>



Photo above (left to right): **Daryl and Vai Ishiyama.**

# New OTS 'Ohana

Employee	Title	Date of Hire	Employee	Title	Date of Hire
BEHIC, FRANCIS	Paratransit Operator	11/21/15	JANG, PETER	Paratransit Operator	04/02/16
KALAWA, VELMA	Paratransit Operator	11/21/15	KATAKURA, KATRINA	Paratransit Operator	04/02/16
MEDINA, CHRISTOPHER	Paratransit Operator	11/21/15	KERNS, ROBERT	Paratransit Operator	04/02/16
NAGASEU, TEPORA	Paratransit Operator	11/21/15	LEWIS-WYATT, SULEANER	Paratransit Operator	04/02/16
PARADEZA, CESAR	Paratransit Operator	11/21/15	MCCLENDON, JOSHUA	Paratransit Operator	04/02/16
STEVENSON, ALISHA	Paratransit Operator	11/21/15	SHANNON, KEVIN	Paratransit Operator	04/02/16
TORRES, PAOLO	Paratransit Operator	11/21/15	TAY, THIANG	Paratransit Operator	04/02/16
BETHAM, MARGARET	Temp. Paratransit Reservationist	12/07/15	WATANABE, ALBERT	Paratransit Operator	04/02/16
DOMINGO, CLAIRE ANN	Temp. Paratransit Reservationist	12/07/15	KIA, KYLE	HEM – Running Repair	04/18/16
LEE-YORK, WENDY	Temp. Paratransit Reservationist	12/07/15	PONTE, DOROTHY	Temp. Paratransit Reservationist	04/20/16
ACOL, ISAIAH	Service Attendant	12/07/15	REYES, ERNEST	Paratransit Dispatcher	05/01/16
RAMISCAL, STACEY	HEM – Radio Tech/Electrician	12/16/15	TOMISATO, CHERYL	Assistant Purchasing Manager	05/01/16
INABA, BRIAN	Storekeeper	01/04/16	BEDFORD, FRANK	Paratransit Mechanic	05/09/16
BAYRON, JEROME	HEM – Running Repair	02/01/16	PULU, TINA	Temp. Paratransit Reservationist	05/09/16
LAMUG, BRADLEY	Mechanic Helper	02/01/16	KEKAHUNA, SPIKE	HEM – Running Repair	05/10/16
LONGBOY, MICHAEL	Paratransit Operator	02/06/16	CAZINHA, KEITH	Storekeeper	05/16/16
NASHIRO, ROSS	Paratransit Operator	02/06/16	MANALANG, EDWIN	HEM – Machinist	05/16/16
PAKELE, BRADLEY	Paratransit Operator	02/06/16	TOLENTINO, KENNY	HEM – Body Shop	05/16/16
SCANLAN-HIMALAYA, JUSTIN	Paratransit Operator	02/06/16	ZHENG, SAM	HEM – Electrician	05/16/16
DORAL, STEPHANIE	Personnel Specialist	02/08/16	AFOA, TASIMILO	Bus Operator	06/04/16
RIES, CHAD	HEM – Running Repair	02/08/16	BAILEY, ROBERT	Bus Operator	06/04/16
DOMINGO, NORMAN	HEM – Running Repair	02/16/16	BAQUIEL, PHILIPPE	Bus Operator	06/04/16
MORALES, TRENTON	Paratransit Mechanic	02/22/16	GASCON, ARTHUR	Bus Operator	06/04/16
SAKUMA, DANIEL	Temporary HEM Air Condition	02/22/16	GUMAPAC, TONETTE	Bus Operator	06/04/16
AKUI, WAYNE	Bus Operator	03/05/16	INOUE, AUSTIN	Bus Operator	06/04/16
BAPTISTA, MATEO	Bus Operator	03/05/16	KAHOOKELE, TERESA	Bus Operator	06/04/16
CUBAN, CLIFTON	Bus Operator	03/05/16	KAIKAKA, KIMBERLY	Bus Operator	06/04/16
DOMINGO, ROBERT	Bus Operator	03/05/16	MARCOS, RUBEN	Bus Operator	06/04/16
ELKINGTON, DEANA	Bus Operator	03/05/16	MATTIS, AARON	Bus Operator	06/04/16
HORNE, TIFFANY	Bus Operator	03/05/16	MOLINA, MICHAEL	Bus Operator	06/04/16
JAVIER, RAFAEL	Bus Operator	03/05/16	ROBINO, ALVIN	Bus Operator	06/04/16
KAIKANA, ANDRE	Bus Operator	03/05/16	ROMAN, RONSON	Bus Operator	06/04/16
MATIAS, PHILIP	Bus Operator	03/05/16	RUIZ, BRYSON	Bus Operator	06/04/16
MATSUNO, RONNIE	Bus Operator	03/05/16	SAGAPOLUTELE, PATI	Bus Operator	06/04/16
MERRITT, TINA	Bus Operator	03/05/16	VILLANUEVA, TIMOTHY	Bus Operator	06/04/16
PACHECO, CAROLEE	Bus Operator	03/05/16	YANG, ZHAOZONG	Bus Operator	06/04/16
PALAUNI, ALFRED	Bus Operator	03/05/16	BARANGAN, ARISTOTLE	HEM – Air Condition	06/08/16
QUICHOCHO JR., ANTONIO	Bus Operator	03/05/16	BOYLE, TIMOTHY	Paratransit Operator	06/25/16
SIIMALEVAI, MILA	Bus Operator	03/05/16	DAVIS, KELLY	Paratransit Operator	06/25/16
TAMAYO, MARDY	Bus Operator	03/05/16	DENNIS, CHARLES	Paratransit Operator	06/25/16
VALDEZ, JERRY	Bus Operator	03/05/16	GUSMAN, RODNEY	Paratransit Operator	06/25/16
WILLIAMS, PETER	Bus Operator	03/05/16	KE, ROBBIE	Paratransit Operator	06/25/16
KEKAHUNA, PETER	Temporary Service Attendant	03/14/16	RAGODOS, DARLITO	Paratransit Operator	06/25/16
PASCUAL, RICHARD	Service Attendant	03/16/16	SUMAILO, DELBERT	Paratransit Operator	06/25/16
MATAUTIA, TUIOMANU	Temp. Entry Information Clerk	04/01/16	TAUALA, ANOSAN	Paratransit Operator	06/25/16
YAMANE, KELSEY	Temp. Entry Planning & Data Clerk	04/01/16	TORRES, TROY	Paratransit Operator	06/25/16
TAOY, OLIVER	HEM – Running Repair	04/01/16	UNUTOA, JUSTIN	Paratransit Operator	06/25/16
DENTON, HENRY	Paratransit Operator	04/02/16	WAHILANI, PURDYKA	Paratransit Operator	06/25/16
EDBOI, CASEY	Paratransit Operator	04/02/16			



# Cummins Million Mile Club

**Herb Barboza**  
Vice President, Maintenance



**F**or the second time in five years, Oahu Transit Services, Inc. and the City and County of Honolulu will be recognized for being the “only” Cummins Diesel Engine Operator to achieve One Million Miles on an originally-equipped engine while operating in a transit system environment. Cummins Corporate conducted a nationwide search and came up empty. No other Transit System Operator in the nation has ever accomplished such a milestone. As one can imagine, such an accreditation is considered a big deal for the entire Oahu Transit Services Vehicle Maintenance Team.

While most Cummins Million Mile Club members drive Class 8 trucks, only one Transit System Operator has joined this elite club – Oahu Transit Services Inc. This most impressive accomplishment speaks well of the Company as a whole, defines our competence, and communicates our commitment to the mission.



Photo Above: **Oahu Transit Services, Inc.’s Million Mile Bus.**



Photo above (left to right) Front Row: **Robert Yu, Ed Johnson (Cummins Inc.), Herb Barboza, Adam Tamayoshi.**  
Back Row: **Spencer Louie, Glenn Santiago, Frank Butcher, Edwin Bolosan, Bobby Wallace, Brian Lowery, Roger Morton, John Miranda (Cummins Inc.), Brent Sarria, Charlie Lee.**

Later this summer, Cummins Diesel will unveil for the second time an award no other Transit System Operator in the nation can call recognition to. Cummins Corporate will once again recognize Oahu Transit Services Inc. and the City and County of Honolulu for their demonstrated success in vehicle maintenance. I believe the biggest message Oahu Transit Services will send the second time around is that the first time was no coincidence—our vehicle maintenance program is solid and our technicians are among the best in the country.

Looking ahead, the Maintenance Department will continue its quest to strengthen ongoing programs and perhaps set a few more industry milestones. After all, there is no greater sense of achievement than a job well done!



# Cummins Million Mile Bus Recognition Award Presentation



Photo Above: Ed Johnson of Cummins Inc. presents Million Mile Bus Award to Roger Morton and Herb Barboza.



Photo Above: Million Mile Bus Award.





# Operator Safety Awards

Month	Years	Month	Years
<b>January 2016</b>	22	<b>April 2016</b>	21
Lisa Distajo		Alan Lalau	
Edward Nakamura	39	David Paakaula Jr.	30
		Pamela Self	36
<b>February 2016</b>	21	Robert Shinsato	22
Tony Medina			
George Wong	26	<b>May 2016</b>	25
		Jason Hoshida	
<b>March 2016</b>	27	<b>June 2016</b>	42
Susan Bega		David Kasaoka	
Edwin Dela Rosa	24	Derwin Yamaguchi	35
Walter Fox	34		
Edward Kama Jr.	26		
Keith Souza	32		

# Bus Operators Of The Month

## KALIHI DIVISION

## PEARL CITY DIVISION

<b>January 2016</b> Paul Fernandez	<b>January 2016</b> Lorna Manzano
<b>February 2016</b> Marino Manipon	<b>February 2016</b> Chris Cargo
<b>March 2016</b> Douglas Rego	<b>March 2016</b> Lori McMillan
<b>April 2016</b> Glenn Gima	<b>April 2016</b> Paul Dulatre
<b>May 2016</b> Robert Wong	<b>May 2016</b> Jesus Espinosa
<b>June 2016</b> Daniel O'Donnell	<b>June 2016</b> Jon Benedicto
<b>July 2016</b> Kinchung Fong	<b>July 2016</b> Dawn Nakila
<b>August 2016</b> Dino Jones	<b>August 2016</b> Amosa Amosa

# 2015 OTS Roadeo Winners

## TheBus Roadeo

<b>1st Place:</b>	Alipate Tualupe
<b>2nd Place:</b>	Jimmy Scott
<b>3rd Place:</b>	Derwin Yamaguchi

## TheBus Maintenance Roadeo

<b>1st Place Team:</b>	David Kaya ( <i>Captain</i> ) Ronald Domenden Constantine Benemerito
<b>2nd Place Team:</b>	Lonn Nakata ( <i>Captain</i> ) Michael Sugimoto Richard Takeuchi
<b>3rd Place Team:</b>	Randall Ige ( <i>Captain</i> ) Keith Yanagi Rogelio Eugenio

## TheHandi-Van Roadeo

<b>1st Place:</b>	Faapale Sipili
<b>2nd Place:</b>	David Dieudonne
<b>3rd Place:</b>	LaDrakeus Martin



Photo above: OTS Roadeo winners honored by the Honolulu City Council.



Photo above: OTS Roadeo winners honored by the Mayor of Honolulu Kirk Caldwell.



# Operator of the Quarter

## *Congratulations, Winter 2015 Operator of the Quarter!*

Ralph Aviles hung up his gloves as a pro boxer when he had an opportunity to work a steady job driving TheBus.

Ralph graduated from Class 102 with Bridget Boyd, Walter Kealoha, Alan Lalau, Sam Makekau, David Paakaula, Greg Perreira, and Lance Santos in 1986.

“Always evolving and adapting to change has helped me to be in tune with my passengers. Daily interaction allows me to be more mindful on how I treat people. It’s important to be respectful, courteous,

and caring because these qualities leave a lasting impression on people.”

Ralph admits that driving TheBus wasn’t his “cup of tea” in the beginning, but it got easier in the years went by. “What I like most about driving is being out there on the road and the relaxation I get by seeing the beauty of Hawaii. I feel very blessed for having this job.”



Photo Above: **Winter 2015 Operator of the Quarter Ralph Aviles.**

## *Congratulations, Summer 2016 Operator of the Quarter!*

When Glenn Gima saw his long-time friend Jason Amuro in a BMW one day, he learned that Jason drove TheBus for a living. Glenn had already applied at TheBus for a mechanic’s helper position, but figured if Jason can buy a BMW, he could do well supporting his family if he did the same. Glenn quickly reapplied for a bus driver position.

Glenn, Charles Sullivan, Robert Hummel, Bruce Sagawinit, Roger Cajimat, and Bill Takeuchi graduated from Class #141 over 18 years ago.

Glenn likes driving TheBus. As a youngster, Glenn recalls riding his bike like he was a bus driver-stopping at every mailbox pretending they were bus stops.

Glenn has been enjoying driving the Route #1 as his main route for the past ten years. “The main thing is to be patient, listen to what your instructors taught you, and do your job. Don’t pay attention to the rowdy people-the ones that want to ‘challenge’ you. When times get rough, think about your family.”

“I am thankful, and it’s a privilege to have a good job. I feel very blessed and lucky, and I don’t take my job for granted.”



Photo Above: **Spring 2016 Operator of the Quarter Glenn Gima.**

## *Congratulations, 2015 Master Operator of the Year!*

Congratulations to Handi-Van Operator Robert Neil McCormick for being selected as Oahu Transit Services, Inc.’s Paratransit Services Master Operator.

Mr. McCormick has been employed with Oahu Transit Services, Inc. since April 18, 2009. Robert is always dependable, efficient, and unfailingly productive. His skills go beyond the expected driving behavior of driving defensively, being dependable, and being decisive at all times while on his tour of duty. Mr. McCormick’s driving mannerism extends to levels of providing the best customer service.

He continues to project a warm, cheerful attitude to our clients as well as his fellow constituent’s and management. He has proven himself by resolving conflicts and handling other difficult situations with remarkable patience and admirable tact. He loves people, works hard, and always tries to lift the spirits of those around him.

The characteristics Mr. McCormick continues to project represents all that is good in our company, and we are pleased to honor him as he represents Paratransit Services as the 2015 Master Operator of the Year.



Photo Above: **2015 Paratransit Master Operator Robert Neil McCormick.**



## TheHandi-Van at the 2015 Holiday Bash



Photo above (left to right): Afaese Afaese, Faapale Sipili, LaDrakeus Martin, David Dieudonne, Charlotte Townsend, Tracie Coelho and JoAnne Sipili.

## Paratransit Class 54 Graduated February 5, 2016



Photo above (left to right): Ross Nashiro, Michael Longboy, Justin Himalaya, Bradley Pakele.

# 2015 TheHandi-Van Roadeo





## Paratransit Class 55 Graduated April 1, 2016



Photo above (left to right) Front Row: **Albert Watanabe, Casey Edboi, Peter Jang, Katrina Katakura, Joshua McClendon, Anbernadette Culannay.**  
Back Row: **Suleaner Lewis-Wyatt, Kevin Shannon, Robert Kerns, Henry Denton, Thiang Tay.**

## Paratransit Class 56 Graduated June 24, 2016



Photo above (left to right) Front Row: **Robbie Ke, Darlito Ragodos, Rodney Gusman, Purdyka Wahilani, Kelly Davis, Timothy Boyle.**  
Back Row: **Justin Unutoa, Charles Dennis, Troy Torres, Anosan Tauala, Delbert Sumailo.**

## Paratransit Van Operators Of The Month

**December 2015**  
Robert McCormick

**March 2016**  
Patricia Quiambo

**June 2016**  
Michael Evangelista

**January 2016**  
Kevin Takeda

**April 2016**  
Rudy Perucho

**July 2016**  
Jonathan Kahue

**Febraury 2016**  
Darrin Wilson

**May 2016**  
Warren Oasay

**August 2016**  
Cynthia Robello

## Paratransit Safety Awards

### DECEMBER 2015

#### Five (5) Year Award

Ronald Colling  
Loimata Potoae

#### Eight (8) Year Award

Rannie Agag

#### Twelve (12) Year Award

Robyn Freitas

#### Thirteen (13) Year Award

Violet Ahia-Young  
Randall De Guzman

### JANUARY 2016

#### Eight (8) Year Award

Benjamin Calamayan

#### Eleven (11) Year Award

Reuben Cezar

#### Thirteen (13) Year Award

Norman Cabalo  
Desiree Harvey

### FEBRUARY 2016

#### Five (5) Year Award

Austin Inouye  
Maximiano Jardin  
Valray Jeremiah

#### Seven (7) Year Award

Patsy Cullen

### Eight (8) Year Award

Tonette Gumapac  
Terrence Kealoha

### Nine (9) Year Award

Bryan Natividad  
Rodolfo Perucho

### Eleven (11) Year Award

Martin Luckhaus

### Twelve (12) Year Award

Stanley Souza

### Thirteen (13) Year Award

Isaako Loa  
Joselito Suga

### MARCH 2016

#### Seven (7) Year Award

Elvira Pacarro

#### Nine (9) Year Award

Jacob Turner  
Roy Uehara

#### Ten (10) Year Award

Jonah Mawae

#### Thirteen (13) Year Award

Ernie Haili  
Lavone Ikeda  
Ariel Ponce

### APRIL 2016

#### Five (5) Year Award

Charlene Lawelawe

#### Six (6) Year Award

Warren Ossay

#### Seven (7) Year Award

Roel Jandoc

#### Nine (9) Year Award

Francis Silva

#### Ten (10) Year Award

Wendy Naile

#### Thirteen (13) Year Award

Faapale Sipili

### MAY 2016

#### Five (5) Year Award

Gregory Chang  
Amelia Willing

#### Six (6) Year Award

Ryan Diaz

#### Eight (8) Year Award

Gary Nettles

#### Twelve (12) Year Award

George Bican

# *In Memory of . . .*

**Jaime Hupalar** passed away on December 8, 2015. Mr. Hupalar was employed with MTL, Inc., on July 6, 1974. He retired on March 1, 1998, as a Bus Operator, with 24 years of dedicated service.

**Richard Kalamau** passed away on February 10, 2016. Mr. Kalamau was employed with MTL, Inc., on February 10, 1975. He retired on May 1, 2007, as a First Class Trades Person, with 32 years of dedicated service.

**Andrew Bonocan** passed away on March 21, 2016. Mr. Bonocan was employed with MTL, Inc., on August 11, 1980. He retired on December 1, 2005, as a HEM – Air Condition, with 25 years of dedicated service.

**Betty Kajiwara** passed away on April 1, 2016. Ms. Kajiwara was employed with HRT, Co., Ltd. on March 12, 1942. She retired on November 1, 1986, as a Corporate Secretary, with 44 years of dedicated service.

**Laura Keawe-Aiko** passed away on June 5, 2016. Ms. Keawe-Aiko was employed with HRT, Co., Ltd. on February 16, 1966. She retired on June 1, 1994, as an Information Clk. Supevisor, with 28 years of dedicated service.

**Thomas Apo** passed away on June 15, 2016. Mr. Apo was employed with MTL, Inc., on April 17, 1979. He retired on June 1, 2005, as a Bus Operator, with 26 years of dedicated service.

**Henry I. Kupahu Jr.** passed away on July 21, 2016. Mr. Kupahu was employed with HRT, Co., Ltd., on December 11, 1968. He retired on November 1, 1997, as a Bus Operator, with 29 years of dedicated service.

## **Step Out - Walk to Stop Diabetes 2016**

Sixty-seven OTS employees, family and friends participated in the 25th Annual Step Out Walk to Stop Diabetes on March 19, 2016. Including an in-house chili rice and bake sale fundraiser, OTS raised \$1,698 for the American Diabetes Association.

Mahalo to Hawaii Teamsters and Allied Workers Union Local 996 for donating water and bentos for the walkers, and to all who participated in the walk or donated goods for the fundraiser.





# TheBus Helps Develop New Dynamic Scheduling Process for Busy Bus Route

**J. Roger Morton**  
President and General Manager

Anyone who has ever waited for what seems like forever for a bus—only to have two or three arrive at the same time—has experienced “bus bunching,” a seemingly intractable problem for transit agencies and one that leaves bus patrons seething. Bus bunching is a mathematically predictable process and is especially prevalent on shorter, busy bus routes with high passenger volumes and relatively short headways. Sound familiar? Bus bunching occurs when a random delay (a long traffic signal, a delay in loading a wheelchair, someone taking a long time to pay their fare) occurs. After even a small delay, there are more passengers to load in upcoming stops, which causes even more delay and ultimately causes the trailing bus to catch up with the leader bus. It can even be represented on a model such as the one found at <http://setosa.io/bus/>.

Now TheBus is trying to do something about it. For the past few months, TheBus has been working with VIA Analytics – a new startup that grew out of the University of California at Berkeley. The new system is called TEMPO and is the first attempt to manage an entire transit route in real time. Android tablets have been installed in

several buses used on the Route 8. Rather than concentrate on getting a single bus back on schedule, the new monitoring system looks at all the buses on the route and attempts to keep them more or less properly spaced. That way, the system can react to differing road conditions and special events such as parades. Spacing can be maintained both by dynamically starting a bus trip at the optimal time and by giving real-time tablet cues to the bus operator to maintain proper spacing. Buses can be removed or inserted into the route, and the system will automatically adjust headways and spacing.

The basic research is supported by an FTA technology development grant that the start-up company was awarded. The new system was championed by OTS Deputy General Manager Robert Yu and Transportation VP Ralph Faufata. Sometime in the near future, the system will be expanded to Route 2 – TheBUS’s busiest route. And the dynamic scheduling model will be required when TheBus implements a Waikiki Circulator system to transport 30,000 daily passengers from the Ala Moana rail station to Waikiki.



Photo above: **Field Operations Manager John Donovan demonstrates the dispatcher module for the new TEMPO Dynamic Scheduling System.**

## Express!

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≈

*Department of Transportation Services*

**Michael D. Formby**  
Director, Department of  
Transportation Services

**Eileen Mark**  
Chief, Public Transit Division

≈

*Oahu Transit Services, Inc.*

**J. Roger Morton**  
President and General Manager

**Robert Yu**  
Senior Vice President and  
Deputy General Manager

≈

*Express! Staff*

**Jerome Preese**  
Vice President, Planning & Marketing

**Michelle Kennedy**  
Director, Marketing & Communications

**Linda Mitsunaga**  
Customer Service Clerk Coordinator  
(Customer Communications)

**Sadao R. Narikiyo**  
Graphic Designer

**Scott Sasaki**  
Distribution Clerk  
(Customer Communications)

≈

*Contributing Writers*

**Herb Barboza**  
Vice President, Maintenance

**Tom Enomoto**  
Manager, Customer Service

**Ramona K. Silva**  
Director of Operations,  
Paratransit Services



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The Handi-Van

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# Calendar of Events

## September

- 5 - Labor Day Holiday - Sunday Schedule
- 30 - Aloha United Way Day: "The Food of My People" - Cook Off  
The Taste of OTS - "Food of My People"  
OTS Organization Olympics

## October

- 31 - OTS Halloween Cosplay Contest

## November

- 8 - General Election Day Holiday - Weekday School Day Off Schedule
- 11 - Veterans' Day Holiday - State Holiday Schedule
- 24 - Thanksgiving Day Holiday - Sunday Schedule (AZoff)

## December

- 4 - Effective Start Date of the December Sign-Up
- 26 - Christmas Holiday - Sunday Schedule (AZoff)

## January

- 2 - New Year's Holiday - Sunday Schedule (AZoff)
- 16 - Martin Luther King, Jr. Day - State Holiday Schedule