By now, anyone who has driven west of Aloha Stadium can’t help but notice the quick pace of construction of the Honolulu Rail Transit system as it edges its way to Downtown and on to Ala Moana Center. I thought it was a good time to give you an update and discuss how this new system might impact us at TheBus.

Rail will be constructed in two phases. The first phase will stretch from East Kapolei by the Kroc Center to Aloha Stadium. That section is slated to open around the middle of 2017—just three short years away. The second phase will extend the system to the Airport, Kalihi, Downtown, and Ala Moana Center.

In 2017, some bus routes will be adjusted to accommodate rail, but it does not look like there will be much impact at that time. Currently, planners from OTS, DTS, and HART are meeting and devising detailed plans. The big change will come in 2019 when rail is extended to Downtown and Ala Moana Center. At that time, there will likely be massive restructuring of bus routes. After all the dust settles, it looks like TheBus will have just as many employees as today and probably more. More service will be added to the island-wide system with many west-side routes converted to feeder bus lines that will take passengers to rail stations. At night, when rail is not running, it’s likely that some bus routes will continue to provide 24-hour service.

One important change is that OTS, DTS, and HART are studying what the future fare system will look like. Our present system with cash, paper flash passes, and paper transfers may be a thing of the past. Instead, we are studying how a smart card system might allow us to finally solve the problems associated with our current 1950’s style system and speeding up

Continued on page 11
Joseph Gouveia-Chong, Vault Puller Technician, was promoted on 11/1/2013. Joseph was previously a Service Attendant and has been with OTS, Inc., since 3/21/2000.

Chaz Rountree, Paratransit Dispatcher, was promoted on 11/7/2013. Chaz was previously a Paratransit Reservationist and has been with OTS, Inc., since 5/10/2010.

Curtis Kanno, Sr. Counting Room Clerk, was promoted on 12/1/2013. Curtis was previously a Counting Room Clerk II and has been with OTS, Inc., since 11/1/1989.

Bronson Napaepae, Dispatcher, was promoted on 12/1/2013. Bronson was previously a Bus Operator and has been with OTS, Inc., since 9/11/2004.

Lisa Makuakane, Central Radio Controller, was promoted on 2/16/2014. Lisa was previously a Bus Operator and has been with OTS, Inc., since 12/7/2002.

Spencer Louie, Lead Mechanic, was promoted on 2/18/2014. Spencer was previously a HEM - Running Repair and has been with OTS, Inc., since 5/3/1999.

Eugene Oyadomari, Superintendent of Shops, was promoted on 3/1/2014. Eugene was previously Asst. Supt. of Maintenance-Kalihi Division and has been with OTS, Inc., since 6/16/1980.

Darwin Kaneaiakala, Lead Mechanic, was promoted on 2/21/2014. Darwin was previously a HEM - Lube 48K Inspection and has been with OTS, Inc., since 10/16/1992.

Kaimiokekai Andrade Meyers, HEM - Running Repair, was promoted on 3/1/2014. Kaimiokekai was previously a Temporary Service Assistant and has been with OTS, Inc., since 11/1/2013.

Vance Bernades, Road Supervisor, was promoted on 3/1/2014. Vance was previously a Bus Operator and has been with OTS, Inc., since 1/24/2004.

Christopher Chang, HEM - Running Repair, was promoted on 3/1/2014. Christopher was previously a Mechanic Helper and has been with OTS, Inc., since 11/22/2005.

Brent Sarria, Manager, Facilities & Plant Maintenance, was promoted on 3/17/2014. Brent was previously Maintenance Support System Manager and has been with OTS, Inc., since 10/7/2009.

Lemuel Ababa, Mechanic Helper, was promoted on 5/1/2014. Lemuel was previously a Service Attendant and has been with OTS, Inc., since 11/1/2013.

Steven Tsutahara, Lead Mechanic, was promoted on 5/7/2014. Steven was previously HEM - Running Repair and has been with OTS, Inc., since 4/3/1989.
Paratransit Operator
Georgette Chun Honored by City & County of Honolulu


On May 25, Georgette Chun was on her daily route along Middle Street with two passengers onboard, Ofelio Marcello Lopez and his wife, Mayra, who uses a wheelchair, when Chun smelled smoke coming from the van.

Chun pulled over to the side of the road where she safely escorted her passengers out and away from the van.

Within minutes, the van was consumed in fire. “This is a real hero in action putting her life on the line to help those she’s serving,” Caldwell said. Caldwell recognized Chun not only for her heroism but also for her humility saying, “You set a good goal for all of us to remember the good work the Handi-Van does everyday and it is represented in you and in your actions.”

Chun said any of her co-workers would have done the same.

To further recognize her actions, the mayor declared June 9 Georgette Mahealani Chun Day.

Congratulations Georgette!
Retiree Corner

Rodney Theodore, Bus Operator, retired on 11/1/2013. Theodore had 21 years of service.

Janet Dudoit, Bus Operator, retired on 11/1/2013. Dudoit had 39 years of service.

Larry Oshiro, HEM-Major Repair, retired on 12/1/2013. Oshiro had 33 years of service.

Gordon Lau, Bus Operator, retired on 12/16/2013. Lau had 16 years of service.

Joseph Ganigan, 2nd Class Vault Puller, retired on 1/1/2014. Ganigan had 42 years of service.

Joseph Engle, Mechanic Helper, retired on 2/1/2014. Engle had 32 years of service.

Edward Holu, Bus Operator, retired on 2/1/2014. Holu had 19 years of service.

Hattie Ching, Paratransit Dispatcher, retired on 3/1/2014. Ching had 22 years of service.

Brian McBean, Bus Operator, retired on 3/16/2014. McBean had 24 years of service.

John Toiolo, Bus Operator, retired on 4/1/2014. Toiolo had 18 years of service.

Barry Yoza, Bus Operator, retired on 4/1/2014. Yoza had 24 years of service.

Howard Barona, Bus Operator, retired on 4/1/2014. Barona had 26 years of service.

Lawrence Akina, Bus Operator, retired on 4/1/2014. Akina had 33 years of service.

Leti Tootoo, Bus Operator, retired on 4/1/2014. Tootoo had 30 years of service.


Bryon Endo, HEM - Air Condition Operator, retired on 4/1/2014. Endo had 35 years of service.

Gaylen Paio, Paratransit Operator, retired on 4/1/2014. Paio had 22 years of service.

Steven Ohelo, Bus Operator, retired on 4/1/2014. Ohelo had 38 years of service.

Tenitala Purcell, Bus Operator, retired on 4/1/2014. Purcell had 36 years of service.

Nicholas Lopez, Lead Mechanic, retired on 4/1/2014. Lopez had 41 years of service.

Robert Chambrella, Materials Manager, retired on 4/1/2014. Chambrella had 41 years of service.


Nathan Ioane, Bus Operator, retired on 4/1/2014. Ioane had 38 years of service.

William Higa, Bus Operator, retired on 4/1/2014. Higa had 40 years of service.

Gaylen Paio, Paratransit Operator, retired on 4/1/2014. Paio had 22 years of service.
Winona Mae Konohia, Paratransit Operator, retired on 4/1/2014. Konohia had 22 years of service.


Howard Nakai, Mechanic Helper, retired on 5/1/2014. Nakai had 31 years of service.

Libert Chung, Service Attendant, retired on 5/1/2014. Chung had 17 years of service.

Calvin Fukushima, Journeyman Trades, retired on 5/1/2014. Fukushima had 18 years of service.

SPONSORS & VOLUNTEERS NEEDED

5th Annual Family & Friends Fishing Tournament

NOV. 21 - 23
At
POP Fishing & Marine
If you have any questions

Call KALANI LUM @ ph. 259-1998

APPLICATIONS & RULES ARE AT THE DISPATCH OFFICES
Bus Operator Class 194
Graduated December 13, 2013


Bus Operator Class 195
Graduated May 3, 2014

Photo above (left to right): 1st Row: Tony Williams, Joel Manuel, Jessica Wong, Matthew Andrin, Christopher Kam. 2nd Row: James Mueller, Glenn Lewellyn, Matthew Kaleikini, Dean Pestano.

Paratransit Class 45
Graduated June 13, 2014

Photo left (left to right): Jensen Uyehara, Terence Orion, Keith Sasano, Walter McKeague, Kawehi Doo, David Wegner, Craig Murata.

Robert Yu, President, Chinese Chamber of Commerce of Hawaii

On May 29, 2014, Sr. Vice President and Deputy General Manager, Robert Yu, was installed as President of the Chinese Chamber of Commerce of Hawaii for 2014-2015, succeeding president Betty Hoang Brow.

The Chinese Chamber of Commerce of Hawaii was established in 1911, known at the time as the Chinese Merchants’ Association until being renamed in 1926.

The mission of the Chinese Chamber of Commerce of Hawaii is to promote business and economic development with focus on China and Southeast Asia, to preserve Chinese culture, and to encourage civic responsibility.

Congratulations, Robert!

Photo above (left to right): Betty Hoang Brow, Robert Yu, Sr. Vice President & Deputy General Manger, Oahu Transit Services, Inc.; Brittany Wei Lin Lee, 2014 Narcissus Queen; Eddie Flores, President - Elect.
<table>
<thead>
<tr>
<th>Employee</th>
<th>Title</th>
<th>Date of Hire</th>
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<tbody>
<tr>
<td>LEMUEL ABABA</td>
<td>Mechanic Helper</td>
<td>11/01/13</td>
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<tr>
<td>KAIMOKEKAI ANDRADE MEYERS</td>
<td>HEM - Running Repair</td>
<td>11/01/13</td>
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<tr>
<td>GLENN IDA</td>
<td>Service Attendant</td>
<td>11/01/13</td>
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<tr>
<td>DANIEL MCDONALD</td>
<td>Paratransit Fueler/Cleaner</td>
<td>11/21/13</td>
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<tr>
<td>KAHEKILI KALALAU</td>
<td>Service Attendant</td>
<td>12/02/13</td>
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<tr>
<td>MARLEY MAKANANI</td>
<td>Entry Information Clerk</td>
<td>12/10/13</td>
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<tr>
<td>RICHARD ABAD</td>
<td>Bus Operator</td>
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<tr>
<td>KEN ANAMA</td>
<td>Bus Operator</td>
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<tr>
<td>BRANDON BAGAYAS</td>
<td>Bus Operator</td>
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<tr>
<td>ANTHONY BROWN</td>
<td>Bus Operator</td>
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<tr>
<td>ALESIA CARVALHO</td>
<td>Bus Operator</td>
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<td>GRANT CENAL</td>
<td>Bus Operator</td>
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<tr>
<td>ISAIAH COBB-ADAMS</td>
<td>Bus Operator</td>
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<td>JASON DELVALLE</td>
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<td>LIZA GECAIN</td>
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<td>DAVID INDRADAT</td>
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<td>JASON KAKU</td>
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<td>DAVID REAUME</td>
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<tr>
<td>RANDALL SILVA</td>
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<td>LANCE SYLVA</td>
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<tr>
<td>EARVIN TATAIPI</td>
<td>Bus Operator</td>
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<tr>
<td>ISHA YORK</td>
<td>Bus Operator</td>
<td>12/14/13</td>
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<tr>
<td>PAUL YOUNG</td>
<td>Bus Operator</td>
<td>12/14/13</td>
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<tr>
<td>TRAVIS KANAE-RODRIGUES</td>
<td>Service Attendant</td>
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<tr>
<td>ANGELA LO</td>
<td>Civil Rights Compliance Officer</td>
<td>01/02/14</td>
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<tr>
<td>RAYNALYN DAYTON</td>
<td>Paratransit Reservationist</td>
<td>01/02/14</td>
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<tr>
<td>JASON KAM</td>
<td>HEM - Running Repair</td>
<td>01/13/14</td>
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<tr>
<td>HILLIARD OWEN</td>
<td>HEM - Running Repair</td>
<td>01/13/14</td>
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<tr>
<td>MIKE RIVERA</td>
<td>HEM - Running Repair</td>
<td>01/13/14</td>
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<tr>
<td>HOLOHUA KALAHIKI</td>
<td>Entry Bus Pass Clerk</td>
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<td>STEVE MACARAEG</td>
<td>HEM - Lube/48K Inspection</td>
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<td>MARK PASCUA</td>
<td>HEM - Tire Repair</td>
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<tr>
<td>LAI LAMB</td>
<td>Software Engineer I</td>
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<tr>
<td>LEAH CHRISTIA CALIXTO</td>
<td>Manager of Service Delivery, Paratransit Services</td>
<td>03/03/14</td>
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<tr>
<td>OLIVER TAOY</td>
<td>Paratransit Mechanic</td>
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<td>JOSEPH KALIMA</td>
<td>Paratransit Fueler/Cleaner</td>
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<td>JASON DIAS</td>
<td>HEM - Running Repair</td>
<td>03/17/14</td>
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<tr>
<td>STEPHEN ADAMS</td>
<td>HEM - Radio Tech/Electrician</td>
<td>03/18/14</td>
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<td>SI NAE MAKANANI</td>
<td>Entry Purchasing Clerk</td>
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<td>DAVID KALIMA</td>
<td>HEM - Running Repair</td>
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<td>NATHAN ROLDAN</td>
<td>HEM - Running Repair</td>
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<td>JAYMEE DUNAHUGH</td>
<td>Temporary Paratransit Reservationist</td>
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<td>ADAM TAMAYOSHI</td>
<td>Staff Engineer</td>
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<td>ASHLEY TORRES</td>
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<td>EMILIANO MACALIPIS</td>
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<td>JASON LEE</td>
<td>HEM - Running Repair</td>
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<td>MATTHEW ANDRIN</td>
<td>Bus Operator</td>
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<td>MATTHEW KALEIKINI</td>
<td>Bus Operator</td>
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<tr>
<td>CHRISTOPHER KAM</td>
<td>Bus Operator</td>
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<tr>
<td>GLENN LEWELLYN</td>
<td>Bus Operator</td>
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<td>JOEL MANUEL</td>
<td>Bus Operator</td>
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<td>JAMES MUELLER</td>
<td>Bus Operator</td>
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<td>DEAN PESTANO</td>
<td>Bus Operator</td>
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<tr>
<td>TONY WILLIAMS</td>
<td>Bus Operator</td>
<td>05/03/14</td>
</tr>
<tr>
<td>JESSICA WONG</td>
<td>Bus Operator</td>
<td>05/03/14</td>
</tr>
</tbody>
</table>
Gabriel Nauahi passed away on November 18, 2013. Mr. Nauahi was employed with OTS, Inc., on October 27, 1995. At the time of his passing, Gabriel was a Paratransit Operator with 18 years of dedicated service.

Herman Smith passed away on November 27, 2013. Mr. Smith was employed with MTL, Inc., on August 22, 1973. He retired on December 1, 2008, as a Road Supervisor with more than 35 years of dedicated service.

Paul Onomura passed away on December 29, 2013. Mr. Onomura was employed with MTL, Inc., on April 1, 1980. He retired on April 1, 1984, as Superintendent of Shops with 4 years of dedicated service.

Charles Nakaima passed away on January 13, 2014. Mr. Nakaima was employed with HRT Co., Ltd., on March 23, 1956. He retired on October 1, 2006, as a Bus Operator with more than 50 years of dedicated service.

Edward Kekoa passed away on January 31, 2014. Mr. Kekoa was employed with OTS, Inc., on August 11, 2001. He retired on June 1, 2010, as a Bus Operator with 9 years of dedicated service.

Tosimatagi Molitau passed away on February 3, 2014. Mr. Molitau was employed with OTS, Inc., on October 1, 1994. He retired on November 1, 2005, as a Bus Operator with more than 11 years of dedicated service.

Benny Paclib passed away on March 6, 2014. Mr. Paclib was employed with MTL, Inc., on December 13, 1974. He retired on October 1, 2005, as a Bus Operator with 31 years of dedicated service.

Dianne Kaniaupio passed away on March 14, 2014. Ms. Kaniaupio was employed with MTL, Inc., on December 1, 1975. She retired on July 1, 2008, as a Distribution Clerk III with 33 years of dedicated service.

Dianne Kaniaupio passed away on March 14, 2014. Ms. Kaniaupio was employed with MTL, Inc., on December 1, 1975. She retired on July 1, 2008, as a Distribution Clerk III with 33 years of dedicated service.

David Alvarez passed away on March 22, 2014. Mr. Alvarez was employed with HRT Co., Inc., on October 10, 1952. He retired on September 1, 1994, as a Bus Operator with 42 years of dedicated service.

Scott E. Garnaas passed away on June 4, 2014. Mr. Garnaas was employed with OTS, Inc., on June 19, 2004. He retired on September 1, 2011 as a Bus Operator with 7 years of dedicated service.
Bus Operators Of The Month

KALIHI DIVISION

November 2013
Chris Hew-Len
Debra Import
James Pedro

December 2013
Sang Woong Choe
Reuben Lauronal
Samuel Yanos

January 2014
Edward Nakamura
Rolando Ramos
Vance Vidinha

February 2014
Robert Humel
Daniel Katsura
Darryl Valdez

March 2014
Lorenzo Hood
Miles Nunies
Ericson Villaver

April 2014
Jerry Guerrero
Wendall Lee
Brian Taylor

May 2014
Jason Amuro
Candy Luna
Guy Yonehiro

June 2014
Spencer Baldomero
Marc Behic
David Kilborn

PEARL CITY DIVISION

November 2013
Chris Cargo
Edward Kama Jr.
Ian Loyd

December 2013
Jerry Calpito
Alan Goto
Michael Shimotsu

January 2014
Eloy Birtodaso Jr.
Maria Joane
Wade Rodrigues

February 2014
Vance Galapia
Reupena Omeli
Uilani Souza

March 2014
Sheila Bing
Jacqueline Kekahuna
Frederick Liva

April 2014
Shirley Davis
Bernard Mattos Jr.
Helene Silva

May 2014
Susan Bega
Bill Takeuchi
Charles Tanabe

June 2014
Lester Berano
Apaula Sefika
Fred Tauvela

Operator Safety Awards

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<th>March</th>
<th>Years</th>
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<td>November 2013</td>
<td>37</td>
<td>Howard Barona</td>
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<td>33</td>
<td>Susan Bega</td>
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<td>December 2013</td>
<td>29</td>
<td>Edward Kama Jr.</td>
<td>24</td>
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<td>22</td>
<td>James Lucena</td>
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<td>Terry Caberto</td>
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<td>Robert Vierra</td>
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<td>Paul Coleman</td>
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<td>Edwin Dela Rosa</td>
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<td>Iameli Kaio</td>
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<tr>
<td>David Keaweehu</td>
<td>32</td>
<td>David Paakaula</td>
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<td>Norman Kukona</td>
<td>20</td>
<td>James Reis</td>
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<td>Douglas Perry</td>
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<td>Pamela Self</td>
<td>20</td>
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<td>Sitala Togiai</td>
<td>24</td>
<td>Robert Shinsato</td>
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<td>Lisa Distajo</td>
<td>20</td>
<td>Jason Hoshida</td>
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<td>William Taguado</td>
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<td>Derrick Tanaka</td>
<td>31</td>
<td></td>
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</tr>
<tr>
<td>George Wong</td>
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Bus Operator Glen Nakamura Honored by Honolulu Police Department

On June 25, 2014, Kalihi bus operator Glen Nakamura was honored by HPD with a Civilian Certificate of Merit at HPD’s 2014 First Quarter Awards ceremony at Mission Memorial Auditorium.

On February 25, 2014, Glen was operating TheBus on Kuhio Avenue and observed a child quickly walking on the sidewalk without a parent or guardian in sight. Glen pulled TheBus over, approached the child and immediately alerted an officer. Because of Glen’s quick actions, the child was safely reunited with his parents.

Mahalo and Congratulations, Glen Nakamura!

Photo above: Group photo with Team OTS, Jeany Nakamura, Glen Nakamura, Chief Louis M. Kealoha, Deputy Chief Marie A. McCauley, and OTS President & General Manager J. Roger Morton.
boarding process. From a bus operator’s perspective, a smart card system simply gives a green light-red light indication of whether a particular boarding passenger’s card is valid or not. From the passenger’s perspective, a smart card system allows convenient and seamless travel between buses and between bus and rail. And from management’s perspective, it should allow us to avoid some current fare evasion and increase revenues from passengers.

The configuration of our buses may change slightly, and there will be many more short routes which should help us stay on-time more than today. Since HART will go to the airport and accept luggage, we will need to review our policy. Most passengers with luggage will be headed to Waikiki so the connection between Ala Moana and Waikiki will be critical. If we take care of the visitor luggage issue, we will probably have to look at our Island-wide policy for luggage.

Rail will be a huge change for Oahu and will have a large impact on TheBus. I believe it will be a positive change for the riding public, our own employees, future generations, and our beautiful Island. Imua!

operator of the Quarter

Congratulations, Jerry Calpito - Winter 2013 Operator of the Quarter!

“Be patient to seniors and disabled. Come to work with a positive attitude and no make trouble! If you do all that, you’ll go a long way,” says Jerry Calpito, Winter 2013 Operator of the Quarter.

Jerry is from class #114, the first class to graduate at the then new Middle Street Bus Facility in 1990. Classmates included Dino Alvarez, Robert Ellazar, Jason Hoshida, Barry Yoza, Sam De La Cruz, and Tony Medina. Prior to joining MTL/OTS, Jerry worked for Love’s Bakery.

After 24 years of hard work, Jerry is thankful for being able to support his family, taking the bigger runs when available, and working on his days off.

A family man, Jerry lives in Ewa Beach with his wife, son, and four dogs. His daughter also lives in Ewa Beach, and Jerry will be walking her down the aisle in October!

Congratulations, Jerry!

Marc Behic considers it a great honor to be selected as Operator of the Quarter among his peers from the OTS family.

“I consider this another milestone in my career as a professional City bus driver. In my 25 years of service for MTL and OTS, there have been a few career highlights.

1) I was among the first to drive through Kolekole Pass during the 2000 Nanakuli Stand Off.

2) After the 9/11 attacks, I suggested placing the American flag decal on the side of the buses to honor the fallen and instill pride, and it was done.

3) It was also a great honor to be chosen as one of the elite Asia-Pacific Economic Cooperation (APEC) bus drivers. HPD trained us how to use a gas mask and ALL the APEC drivers got gassed in an actual gas chamber! That made the APEC drivers a hybrid breed of drivers. It was a natural rush to have a busload of fully-armed cops with full riot gear and shotguns. I look forward to that honor duty again!!!

When I’m not driving I teach Filipino martial arts and healing. I’ve been doing that from 5 years old till now...47 years in martial arts. I am a “Tuhan” (grandmaster) and also a massage “Hilot” (healer). I am also an Executive TV Producer for Olelo TV for “Hawaii Escrimador” Filipino Martial Arts.”

Congratulations, Marc!

Photo Above: Winter 2013 Operator of the Quarter Jerry Calpito.

Photo Above: Summer 2014 Operator of the Quarter Marc Behic.
What’s Going On At TheHandi-Van?

John Black
Vice President, Paratransit Services

Over the past years, the City’s origin-to-destination paratransit services has grown by leaps and bounds while the capacity of the system has not been able to keep up with the demand. Recent national transit data shows Hawaii’s paratransit as the second most utilized system per capita in the United States.

The Americans with Disabilities Act that was created in 1990 is clear in that paratransit services should be comparable to fixed route and must meet certain standards in doing so. Here are our latest projects to help improve the service.

- Reduction of reservations window from seven (7) days to two (2) days: Commencing on July 1, 2014, our customers will now have to book their ride 2 days in advance rather than 7. This will shorten the length of call times as well as reduce no-shows and cancellations.

- No-Show Policy: In April 2014, in collaboration with DTS, OTS implemented a more stringent no-show policy to help reduce the abnormally high rate of cancellations that hamper the service.

- Vehicle Procurement: Ninety-nine (99) new TheHandi-Van vehicles should be on the road by year’s end replacing an aging fleet of vehicles.

- Call Center Performance: Additional staffing has been hired to answer 100 percent of the calls within five minutes.

- Online Scheduling: A new Service Delivery Manager, Ms. Leah Calixto, brings a wealth of experience and professionalism to the department and will lead the charge to achieve online scheduling.

- Improving Data and Cellular Communications on the Vehicles: We are currently in the process of a pilot project whereby we are connecting 20 vehicles to a “cellular” network rather than the older, outdated analog system. This will enhance our ability to communicate and consideration can be made to no longer use a “paper” manifest.

- Eligibility Requirements: DTS has put in place an eligibility center to become more stringent in determining a customer’s eligibility.

- Modification to Coupons: A major revision of TheHandi-Van coupon has been initiated which increases accountability and limits the potential for fraud.

- Monthly Community Meetings: Monthly meetings are held with the riding community to get feedback on changes as well as issues being brought to the table.

These are just a few of the endeavors that have recently been implemented or in the process of being put into place to help improve TheHandi-Van service!

Aloha and Mahalo,
TheHandi-Van

Photo above (left to right): Local news crews gather around Mayor Kirk Caldwell in front of the new TheHandi-Van.

Photo above (left to right): John Black, Vice President, Paratransit Services; Shirley Sypert, Donald Sakamoto, Mayor Kirk Caldwell, Barbara Armentrout, Laureen Kukino, Breene Harimoto.
Mr. Ramon P. Anagaran has been selected as 2013 Paratransit Services “MASTER OPERATOR.” Mr. Anagaran is a loyal and dedicated employee with Oahu Transit Services, Inc. - Paratransit Services since December 12, 1994. He continuously demonstrates strong work ethics, good customer relations, and respect for his co-workers and managers/supervisors. He is 150 percent focused on doing the best job possible for the organization, the City & County of Honolulu, and especially his customers. He is dependable, dedicated, and continually expands and enhances his job knowledge in all areas of Paratransit Services. In addition to being dedicated to his position, he is pleasant to work with and always exhibits a calm and caring persona. Although he has been faced with a lot of challenges throughout his career, he has succeeded by overcoming these challenges, for which he has gained outstanding experience. It is with great pleasure that we recognize Mr. Ramon P. Anagaran - 2013 Paratransit Services “MASTER OPERATOR.”

CONGRATULATIONS,
MR. RAMON P. ANAGARAN

Paratransit Van Operators Of The Month

January 2014
Wendy Naile

February 2014
Ginger Kalamau

March 2014
Benjamin Roque

April 2014
Jacob Turner

May 2014
Joel Sagaysay

June 2014
Amelia Willing

Paratransit Safety Awards

OCTOBER 2013
Five (5) Consecutive Year Award
Bocoboc, Glenn
Chung, Earl
Six (6) Consecutive Year Award
Macho, Daniel
Seven (7) Consecutive Year Award
Laquihon, Mercedes
Quibodeaux, Ricky
Sione, Matthew
Ten (10) Consecutive Year Award
Freitas, Robyn
Roque, Benjamin

NOVEMBER 2013
Five (5) Consecutive Year Award
Alama, Rusty
Ten (10) Consecutive Year Award
Visarra, Alexander

DECEMBER 2013
Six (6) Consecutive Year Award
Agag, Rannie
Seven (7) Consecutive Year Award
Woodward, Michael
Nine (9) Consecutive Year Award
Cezar, Rueben
Ten (10) Consecutive Year Award
Souza, Stanley
Eleven (11) Consecutive Year Award
Anagaran, Ramon
DeGuzman, Randall

JANUARY 2014
Five (5) Consecutive Year Award
Cullen, Patsy
Six (6) Consecutive Year Award
Calamayan, Benjamin
Eleven (11) Consecutive Year Award
Cabalo, Norman
Harvey, Desiree
Ikeda, Lavone
Miller, Andrew
Samski, Carol

FEBRUARY 2014
Six (6) Consecutive Year Award
Baquel, Jonathan
Seven (7) Consecutive Year Award
Maghamil, Albert
Natividad, Bryan
Perucho, Rodolfo Jr.
Nine (9) Consecutive Year Award
Luckhaus, Martin
Ten (10) Consecutive Year Award
Gaia, Marian
Eleven (11) Consecutive Year Award
Loa, Isakoa
Suga, Joselito

MARCH 2014
Five (5) Consecutive Year Award
Pacarro, Elvira
Seven (7) Consecutive Year Award
Silva, Francis
Turner, Jacob
Uehara, Roy

APRIL 2014
Five (5) Consecutive Year Award
Mawae, Jonah
Naile, Wendy
Tabalba, Robert
Eleven (11) Consecutive Year Award
Capulong, Demetrio
Hall, Ernie
Kawelo, Darlene
Ponce, Ariel

MAY 2014
Five (5) Consecutive Year Award
Kaaloa, Stewart
Six (6) Consecutive Year Award
Nettles, Gary

Eight (8) Consecutive Year Award
Mawae, Jonah
Naile, Wendy
Tabalba, Robert
Eleven (11) Consecutive Year Award
Capulong, Demetrio
Hall, Ernie
Kawelo, Darlene
Ponce, Ariel

Congratulations, Ramon P. Anagaran – 2013 Master Operator of the Year!
Change Is A Constant, So I Always Hear

Jon Nouchi, former Director of Planning & Service Development; Deputy Director of Planning and Environment, Honolulu Authority for Rapid Transportation

We can choose to just keep up with it, keep ahead of it, or risk being left behind. I’ve always thought that for such a historic, storied, and iconic institution in Honolulu, TheBus has always committed to innovate, improve, and embrace change on all levels.

I started my career in transit in October of 1998. Even though that's now over fifteen years ago, I remember a lot of things vividly, including meeting my boss and mentor, Ken Stanley, for the first time. As jolly as Ken was, our President and General Manager James Cowen did not appear to be the laughing type. However, I eventually learned what a great sense of humor Mr. Cowen actually had.

On my first day, Training Coordinator Calvin Kapua was on vacation, so Tracy Kim parked me in Calvin’s office to watch training videos on VHS tape on the big-screen TV. Tracy kept asking me, “You went to lolani AND USC, why do you want to work HERE?” I had to convince him that yes, I did want my job as an entry-level transportation clerk in the Data Analysis section reporting to Ginger Nagamine who was and still is like a mom to me.

I watched the many clerical training videos, and especially remember the in-house video we made on sexual harassment where Kimo Dickson, posing as a bus operator, worked his unwanted love magic on unsuspecting passenger Mona Silva. I wonder if we still have that video on file? If so, we should seriously post that to YouTube; it would definitely go viral.

As I think more on my time here at TheBus, change has really been the only constant.

Our newest vehicles when I started were the 300-series Gillig Phantoms. These were our first buses that talked using GPS technology with the-radio personality now State Senator Brickwood Galuteria’s voice. Making our buses talk represents some of my proudest work here at TheBus. Now a hundred percent of the fleet talks in perfect Hawaiian with kumu ‘olelo Hawai’i Puakea Nogelmeier’s resonant tones.

I’ve also watched other technologies change. Our Scheduling section used to use IBM PCs and WordPerfect to produce the timetables and -- remember these? -- running time charts before we had HASTUS and driver paddles. When I started, we still had manual rolling destination signs in the fleet where you had to play with a series of electric switches -- or turn a stubborn crank -- to show the proper signs in the windows a far cry from simply pushing DEST A, entering the code, and pressing ENTER. I also had the great experience of helping to implement TransitMaster, our AVL system. With our previous radio system, remember how many times you had to push the buttons to log in? I’m sure everyone had sympathy for whomever had 999, 1999, or 2999 as their employee number.

As the company evolved, so did my role. I had the opportunity to work closely with Roger Morton, Robert Yu, and many of the movers and shakers at Oahu Transit – some of whom are future managers just waiting for the opportunity to lead. We also had close relationships with our partners at the County of Honolulu’s Department of Transportation Services, collaborating about every change implemented in our bus system. I always picture Route A being born at about the same time that I started at the company, and the rest of the lettered City and CountryExpresses that followed: B, C, and two versions of E.

I love the fact that we have a transit system that has a deep history on the island of Oahu; that our parents, grandparents, great-grandparents, and great-great-grandparents traveled on the same streets and routes that we still roll down. I always posed the question: “Why do you think Route 1 is numbered Route 1? BECAUSE IT WAS THE FIRST ROUTE!”

Again, we come back to necessary change. I’ve had the privilege of helping to introduce 56 new routes, the pain of discontinuing 34 existing routes, the challenges of restructuring 18 major routes, and the satisfaction of making minor efficiency tweaks on 72 routes. There were only 14 routes left untouched in my fifteen years at TheBus; knowing what I know now, I surely would have gone for a clean sweep and tried to touch every single route whether it needed it or not.

But that brings up an important point: change for the sake of improvement is always worth it; change for the sake of change is not. We need to embrace our core values, realize why we are successful, and make sure that these principles do not, and will not change. OTS is a wonderful ‘ohana-based organization where we are able to conduct ourselves as professionals but also know each other as family. We care about each other. We celebrate our collective victories and losses. When a member of our ‘ohana passes, we grieve together and remember good times. Above all, we love each other.

As I am poised to leave this wonderful organization to take on new challenges at the Honolulu Authority for Rapid Transportation (HART), I want everyone to know how grateful I am -- and will forever be -- that I was part of Honolulu’s iconic TheBus. I hope to take the experiences of pride, humility, hard work, and willingness to embrace change to make TheTrain just as good as TheBus.

To TheBus operators, always shoot me a shaka or a friendly horn tap!

To the Maintenance crews, because of you we can all succeed. Keep doing what you do.

To the many others who do so much diverse work at Oahu Transit, you make running the best bus system in the world look easy!

I will miss you all every day.

Aloha pumehana,
Jon Nouchi
2014 APTA International Bus Roadeo Results

The 2014 APTA International Bus Roadeo was held in Kansas City, Missouri, in May.

TheBus operator Alipate Taualupe, placed 6th in the 35-foot bus division with a score of 583 points.

Our Maintenance team, Brian Lowery, Lonn Nakata, and Richard Takeuchi scored 2,202.5 points taking 3rd place in the National Maintenance Roadeo. They placed 1st in the ABS (brake) competition.

With the combined score, the four-man team took 3rd place overall over 29 teams.

Congratulations to Alipate, Brian, Lonn, and Richard on your accomplishments! Job Well Done!

TheBus Roadeo Winners Honored

Photo above (left to right): Brian Lowery, Lonn Nakata, Richard Takeuchi, Derwin Yamaguchi, Mona Silva, Ginger Kalamau, John Steffens, Lincoln Alvarez, and Alipate Taualupe are shown waiting to be recognized at Honolulu City Council.

Photo above (left to right): Richard Takeuchi, Brian Lowery, Roger Morton, Derwin Yamaguchi, Lonn Nakata, John Steffens, Mayor Kirk Caldwell, Ginger Kalamau, Alipate Taualupe, Lincoln Alvarez.
## Calendar of Events

### July
- **4** - Independence Day Holiday - Sunday Schedule (AZon)
- **6** - Deadline to submit “Division Transfer” memos to Dispatch
- **21** - Regular Run Sign-Up: Start Time 1:30 p.m. at both divisions
- **22** - Regular Run Sign-Up: Start Time 9:00 a.m. at the Pearl City Division
- **22** - Regular Run Sign-Up: Start Time 1:30 p.m. at the Kalihi Division
- **23** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **28** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **31** - Regular Run Sign-Up: Start Time 9:00 a.m. at the Kalihi Division

### August
- **5** - Relief Run Completion: Start Time 9:00 a.m. at both divisions
- **6** - Relief Run Completion: Start Time 9:00 a.m. at the Kalihi Division
- **15** - Admission Day Holiday - State Holiday Schedule
- **24** - Effective Start Date for the August Sign-Up

### August Cont.
- **3** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **4** - Election Day - Weekday Schedule (SDoF)
- **5** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **10** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **19** - AUW Day
- **24** - Veterans’ Day - Saturday Schedule
- **30** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **31** - OTS Cosplay Contest

### September
- **1** - Labor Day Holiday - Sunday Schedule
- **19** - AUW Day

### October
- **19** - Deadline to submit “Division Transfer” memos to Dispatch
- **30** - Regular Run Sign-Up: Start Time 1:30 p.m. at both divisions
- **31** - Regular Run Sign-Up: Start Time 9:00 a.m. at the Pearl City Division
- **31** - Regular Run Sign-Up: Start Time 1:30 p.m. at the Kalihi Division

### November
- **3** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **4** - Election Day - Weekday Schedule (SDoF)
- **5** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **10** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **11** - Veterans’ Day - Saturday Schedule
- **12** - Regular Run Sign-Up: Start Time 9:00 a.m. at both divisions
- **13** - Regular Run Sign-Up: Start Time 9:00 a.m. at the Kalihi Division
- **18** - Relief Run Completion: Start Time 9:00 a.m. at both divisions
- **19** - Relief Run Completion: Start Time 9:00 a.m. at the Kalihi Division
- **27** - Thanksgiving Day - Sunday Schedule (AZoff)

### December
- **7** - Effective Start Date for the December Sign-Up
- **11** - Roadeo/Holiday Bash