

TheBus Rider Alert
City and County of Honolulu

August – November 2026

Passenger Survey Notice

Weekdays

Authorized survey staff from ETC Institute will be aboard TheBus and Skyline to conduct an onboard passenger survey on behalf of the City and County of Honolulu Department of Transportation Services. The survey will help us better understand your travel patterns, transportation needs, and experiences, and help improve future O‘ahu transit service.



For comments/questions: Contact the DTS at 808-768-8368 or thebusstop@honolulu.gov.
For schedule and route information: www.thebus.org or call 808-848-5555 (press 2).