Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending July 2015

<table>
<thead>
<tr>
<th>Key Performance Indicators (KPI)</th>
<th>July 2015</th>
<th>July 2014</th>
<th>Percent Change</th>
<th>1 Months FY2016</th>
<th>1 Months FY2015</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Monthly Ridership</td>
<td>5,526,004</td>
<td>5,706,906</td>
<td>-3.17%</td>
<td>5,526,004</td>
<td>5,706,906</td>
<td>-3.17%</td>
</tr>
<tr>
<td>Average Weekday Ridership</td>
<td>199,879</td>
<td>205,679</td>
<td>-2.82%</td>
<td>199,879</td>
<td>205,679</td>
<td>-2.82%</td>
</tr>
<tr>
<td>Percent of Trips On Time</td>
<td>66.00%</td>
<td>66.70%</td>
<td>-0.70%</td>
<td>66.00%</td>
<td>66.70%</td>
<td>-0.70%</td>
</tr>
<tr>
<td>Bus Availability</td>
<td>89.00%</td>
<td>89.70%</td>
<td>-0.65%</td>
<td>89.00%</td>
<td>89.70%</td>
<td>-0.65%</td>
</tr>
<tr>
<td>Bus Miles/Major Collisions</td>
<td>166,975</td>
<td>257,550</td>
<td>-35.17%</td>
<td>166,975</td>
<td>257,550</td>
<td>-35.17%</td>
</tr>
<tr>
<td>Bus Miles/Mechanical Road Calls</td>
<td>10,933</td>
<td>12,520</td>
<td>-12.67%</td>
<td>10,933</td>
<td>12,520</td>
<td>-12.67%</td>
</tr>
<tr>
<td>Spare Ratio</td>
<td>18.10%</td>
<td>24.76%</td>
<td>-6.66%</td>
<td>18.10%</td>
<td>24.76%</td>
<td>-6.66%</td>
</tr>
<tr>
<td>Cost per Hour</td>
<td>$137.01</td>
<td>$147.53</td>
<td>-7.13%</td>
<td>$137.01</td>
<td>$147.53</td>
<td>-7.13%</td>
</tr>
<tr>
<td>Cost per Trip</td>
<td>$3.21</td>
<td>$3.32</td>
<td>-3.17%</td>
<td>$3.21</td>
<td>$3.32</td>
<td>-3.17%</td>
</tr>
<tr>
<td>Cost per Mile</td>
<td>$9.66</td>
<td>$10.49</td>
<td>-7.97%</td>
<td>$9.66</td>
<td>$10.49</td>
<td>-7.97%</td>
</tr>
<tr>
<td>Farebox Recovery</td>
<td>24.52%</td>
<td>22.62%</td>
<td>1.90%</td>
<td>24.52%</td>
<td>22.62%</td>
<td>1.90%</td>
</tr>
<tr>
<td>Trips per Hour</td>
<td>42.68</td>
<td>44.50</td>
<td>-4.09%</td>
<td>42.68</td>
<td>44.50</td>
<td>-4.09%</td>
</tr>
<tr>
<td>Trips per Mile</td>
<td>3.01</td>
<td>3.17</td>
<td>-4.96%</td>
<td>3.01</td>
<td>3.17</td>
<td>-4.96%</td>
</tr>
<tr>
<td>Average System Speed</td>
<td>13.01</td>
<td>13.03</td>
<td>-0.19%</td>
<td>13.01</td>
<td>13.03</td>
<td>-0.19%</td>
</tr>
<tr>
<td>Percent Complete in 30 Days (Customer)</td>
<td>99.33%</td>
<td>99.59%</td>
<td>-0.3%</td>
<td>99.33%</td>
<td>99.59%</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Complaint Rate (Complaints per 100,000 trips)</td>
<td>10.89</td>
<td>9.74</td>
<td>11.82%</td>
<td>10.89</td>
<td>9.74</td>
<td>11.82%</td>
</tr>
</tbody>
</table>

TheBUS
Average Weekday Ridership

TheBUS
Percent of Trips On Time

TheBUS
Bus Availability

TheBUS
Bus Miles/Major Collisions
For the Month Ending July 2015

### Oahu Transit Services - Fixed Route

#### Monthly Performance Report

- **TheBUS**
  - Bus Miles/Mechanical Road Calls
  - Cost per Room
  - Cost per Trip
  - Trips per Hour
  - Average System Speed
  - Farebox Recovery
  - Complaint Rate

#### Graph Details

- **Bus Miles/Mechanical Road Calls**
- **Cost per Hour**
- **Cost per Trip**
- **Trips per Hour**
- **Average System Speed**

#### Data Breakdown

- **Bus Miles/Mechanical Road Calls**
  - July: 14,000
  - August: 17,000

- **Cost per Hour**
  - July: $12.00
  - August: $11.00

- **Cost per Trip**
  - July: $2.00
  - August: $2.25

- **Trips per Hour**
  - July: 12.90
  - August: 13.00

- **Average System Speed**
  - July: 13.00
  - August: 13.00

#### Comparison Years

- **2015** vs. **2016** vs. **Standard**

#### Additional Notes

- The data reflects performance metrics for Oahu Transit Services - Fixed Route for the month of July 2015.