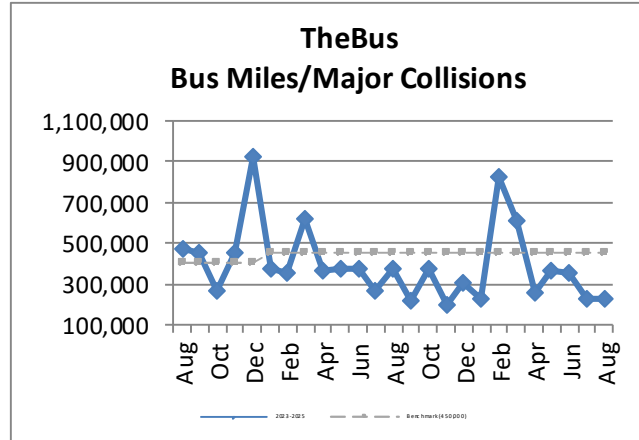
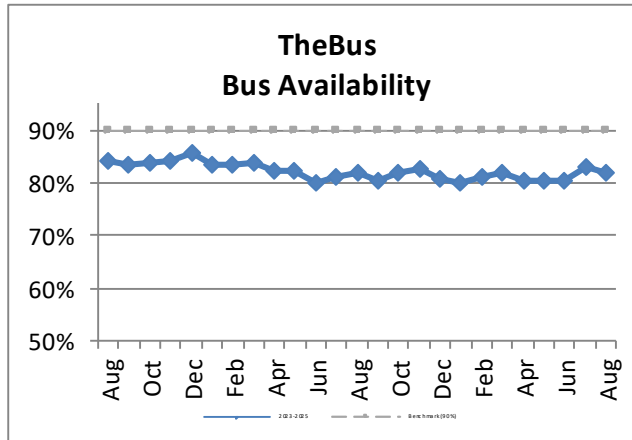
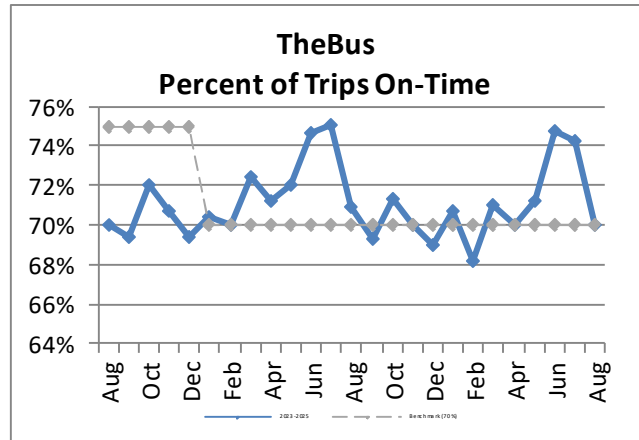
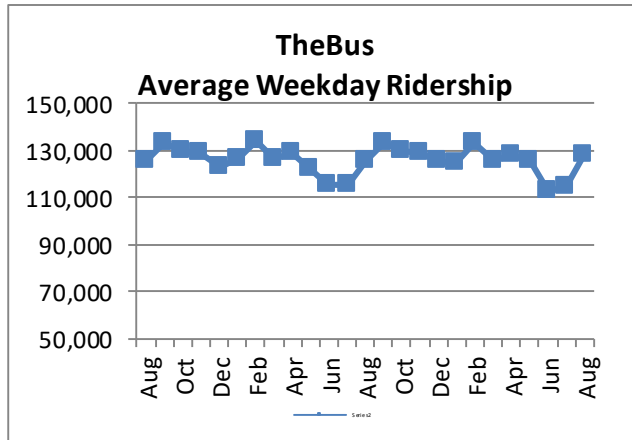


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending August FY 2026**

Key Performance Indicators (KPI)	August FY 2026	August FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,504,252	3,460,900	1%	6,752,184	6,724,640	0.4%	
Average Weekday Ridership	127,948	125,688	2%	121,357	120,785	0.47%	
Percent of Trips On-Time	70%	70.9%	-1%	72.2%	73.0%	-0.85%	70%
Bus Availability	82.0%	82%	0%	82.6%	81.6%	1%	90%
Bus Miles/Major Collisions	228,773	369,317	-38.06%	228,535	316,461	-27.78%	450,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)				4.02	3.08	30.52%	3.00
Bus Miles/Mechanical Road Calls	14,641	11,991	22.11%	13,174	11,656	13%	11,000
Spare Ratio	30%	26%	4.10%	30%	26%	4%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	98.4%	94.5%	-1.59%	98.1%	96.7%	-1.9%	100%
Cost per Service Hour	\$156.85	\$153.08	2%	\$178.62	\$173.13	3%	\$155.37
Cost per Passenger Trip	\$5.89	\$5.92	-1%	\$7.03	\$6.90	2%	
Cost per Mile	\$11.28	\$11.10	2%	\$12.90	\$12.52	3%	
Passenger Trips per Hour	26.63	25.85	2.99%	25.58	25.18	2%	
Farebox Recovery	18.9%	19.3%	-2.10%	16.2%	17%	-3%	
Trips per Mile	1.91	1.87	2%	1.85	1.82	1%	
Average System Speed	12.72	12.96	-2%	12.72	13.01	-2.21%	
Percent Complete in 30 Days (Customer)	97%	96%	1%	98%	95%	3%	95%
Complaint Rate (Complaints per 100,000 Trips)	13.44	12.34	8.94%	13.42	11.75	14.23%	12



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