

LOST & FOUND
Lost Bicycles

Effective Friday, February 03, 2012, to claim a lost bicycle left on the city bus, owners must call TheBus **Customer Service at (808) 848-5555 (Press 3)** to report your lost bicycle. All bicycles not immediately claimed or reported will be turned over to the Honolulu Police Department.

When calling customer service to report your lost bicycle, please provide the following information:

- Your name
- Contact telephone number
- Bicycle description
- Bicycle license number or serial number
- Date / Time of your bus trip
- Bus route
- Bus number
- Location

Customer Service Department
811 Middle Street
(808) 848-5555 (Press 3)
7:30 AM – 4:00 PM

Monday – Friday, except on City Holidays

*Afterhours, please leave a message on the answering machine
and a customer service representative will return your call during the next
business day.*